



A CVB WITH A FOCUS ON EVENTS & TRADITIONAL MEDIA

 Previous CVB team comprised of a sports director and a marketing / operations manager.



- 50% of the time was dedicated to organizing and partially running sporting events across the region including outside the immediate area.
- •\$\$ spent was mostly in traditional marketing such as print with little emphasis on reaching outside the immediate area.





THE DIGITAL AGE

- Data is at our fingertips
- The evolution of the smart phone has jumpstarted the age of allowing those to find information at anytime
- It has also allowed all of us to learn more about its visitors their activities, desires, etc.



OUR MISSION





We are a regional tourism organization providing resources, marketing, and leading strategic cooperation with other organizations. Our CVB fosters excellent visitor experiences, positioning our region as a destination community.



OUR VISION



A premiere tourism marketing organization developing the greater Wausau Region as an outstanding destination.









A DRAMATIC CHANGE TO OUR CVB LANDSCAPE IN 2021







simpleview





Things To Do Food & Drink Events Places To Stay Plan Your Trip



Explore the Mountain Biking Capital of the World





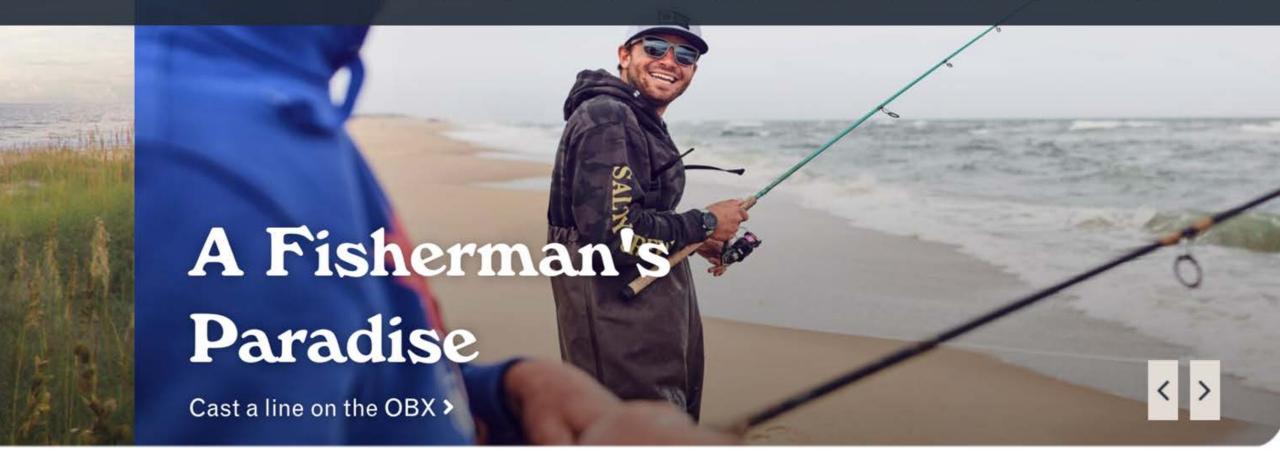
The Outer Banks



PLACES TO STAY

RESTAURANTS

PLAN YOUR TRIP



Welcome to the Outer Banks

The Outer Banks of North Carolina offers a welcome relief from crowded cities and overrun vacation spots. In fact, you won't find any cities on the Outer Banks, just 100+ miles of wide-



THINGS TO DO

EAT & DRINK

WHERE TO STAY

GUIDES & EXPERIENCES Q





Hip-Hop in NYC

From legendary artists to iconic venues, explore



Visit Eau Claire

Eau Claire, Wisconsin, could probably lay claim to being "The Indie Capital of the Midwest," but trademarking that would be far too corporate a move for this independent-minded university town. Instead, Eau Claire, located at the confluence of the crystal clear Eau Claire and Chippewa Rivers, goes its own way and encourages everyone who visits to come along for the ride. This is where farm kids grow up to be artists and entrepreneurs. Where alternative is a positive. Where attitude is more important than age. Where hospitality is legit. Where originality is celebrated. In other words, indie.

Read all about our city's cultural renaissance.

Check out Eau Claire's amazing neighbors as well: Osseo, Town of Union, Town of Wheaton, River Prairie and the City of Altoona.













A Cultural Renaissance

From the get-go, the objective of the project was always to authentically tell the story of the destination. Everything about Eau Claire is artsy and playful, and their marketing efforts simply weren't reflecting that.

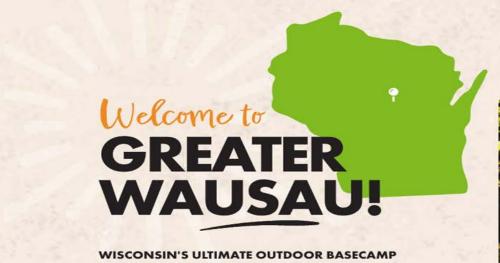
To address this, the destination marketing organization (DMO) went through an extensive rebrand process, starting with a thoughtful evaluation of what the destination is "here and now," and uncovering a pattern of perceptions articulated by business owners, community leaders, residents, those who once lived in Eau Claire and chose to return, visitors and reporters.

The new brand, with its colorful original type treatment and iconography, was officially launched on Visit Eau Claire's website and social media channels in late-2018, and was then displayed prominently in signage, merchandise and printed materials at the new visitor center shortly thereafter.

The city - and the DMO - had gone through a revitalization, and it was time for their website to do the same.



RIB MOUNTAIN · SCHOFIELD · WAUSAU · WESTON



Embrace Adventure, Bask in Comfort!

Nestled in Wausau/Central Wisconsin, discover the quintessential spot to anchor your explorations.

Experience a tapestry of seasons with enriching outdoor pursuits, vibrant arts and culture, eclectic festivals, curated shopping experiences, and savory dining delights.

BEGIN YOUR JOURNEY!

Sign-up to receive our NEWSLETTER Keep up on the latest in Wausau →











NEW WEBSITE



MUNICIPALITY MICRO-SITES

EXPLORE THE COMMUNITIES OF RIB MOUNTAIN, SCHOFIELD, WAUSAU AND WESTON



Rib Mountain

Wisconsin's Outdoor Rec Basecamp!

LEARN MORE →



Schofield
Wisconsin's Waterside Basecamp!

LEARN MORE →



Wausau
Wisconsin's Cultural Basecamp!

LEARN MORE →



Weston
Wisconsin's Sports Basecamp!

LEARN MORE ->

 Each member municipality features filters the activities, events, and attractions for each location.



VILLAGE OF RIB MOUNTAIN

Welcome to the picturesque Village of Rib Mountain, Wisconsin - a captivating destination that blends natural beauty, recreational splendor, and small-town charm. Nestled amidst the gentle rolling hills and lush forests of Marathon County, Rib Mountain offers visitors a truly enchanting experience. From its iconic namesake, Rib Mountain State Park, boasting breathtaking panoramic views from its summit, to its warm and welcoming community, this town invites you to explore its rich history, embrace outdoor adventures, and revel in the tranquility of nature. Whether you seek thrilling hiking trails, heartwarming cultural events, or simply a peaceful retreat from the hustle and bustle of everyday life, Rib Mountain promises an unforgettable escape in the heart of Wisconsin.

DID YOU KNOW?

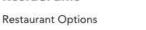
Rib Mountain was named the number one place for young families to live in Wisconsin by Lending Tree.

Visit the village website.



Restaurants

READ MORE ->





Things to do

READ MORE ->



Lodging

Hilton Garden Inn





Events

READ MORE ->



WAUSAU

WAUSAU

Wausau is the employment, transportation, healthcare and cultural hub of the region. Wausau is proud of a vibrant downtown, outstanding local arts scene and a growing urban waterfront along the Wisconsin River.

The city offers unique open space like the 400 Block and innovative playgrounds like Riverlife Park, along with three renovated neighborhood pools.

DID YOU KNOW?

The River's Edge Trail spans more than 10 miles of shoreline along the Wisconsin River.

"Wausau, Wis., with a median home price of \$228,770 and an estimated monthly mortgage payment of \$1,482, came out on top, spurred by low rates of unemployment and crime. Cities in Indiana, Missouri and North Dakota followed." - Best Places to Buy a House on a Budget, New York Times. 3/30/23

Visit their website





REVENUE GENERATING





SPONSORED

OWL RIDGE - WI #1 LUXURY CABIN

Nestled by thick woods, the sounds of nature, and dappled sunlight, Owl Ridge Cabin is a contemporary luxury getaway with unmatched privacy and a spa-like bathroom to relax, refresh, and rejuvenate your soul. Just 10 minutes from downtown.

READ MORE



THE PERFECT PLACE TO GATHER

Come enjoy carefully crafted entrees, premium starters, and of course, delectable desserts at The CHAR Grillhouse.

READ MORE



VISITOR GUIDE & QUESTIONNAIRE

VISITOR GUIDE

Our Visitors Guide is updated yearly to help your plan the perfect trip to greater Wausau. The guide features things to do, dining, attractions, places to stay, and event info in Wausau, Weston, Rib Mountain, and Schofield.

To receive a Visitors Guide by mail, please complete the form below. If you are already in the area, and want to pick up a physical copy, call 715-355-8788 for a list of locations that carry the Visitors Guide.

You can also view a digital copy below.

First Name*

VIEW OUR 2023 GUIDE ONLINE

Looking for more information on the Wausau area? Select the items that interest you, then fill out the form below to receive additional information. Send me a FREE official Wausau/Central Wisconsin Visitors Magazinel: Visitors Guide
YesI'd like to receive a quarterly newsletter by e-mail.
To better serve you, please tell us your interests::
☐ Outdoor Recreation
☐ Arts & Culture
☐ Family Fun
Relocation
☐ Weekly E- Newsletter
☐ Monthly E-newsletter
Please Share Any Other Interests::
Visitors Guide Request

Easy survey

Aimed to garner insight into what the visitor is looking for

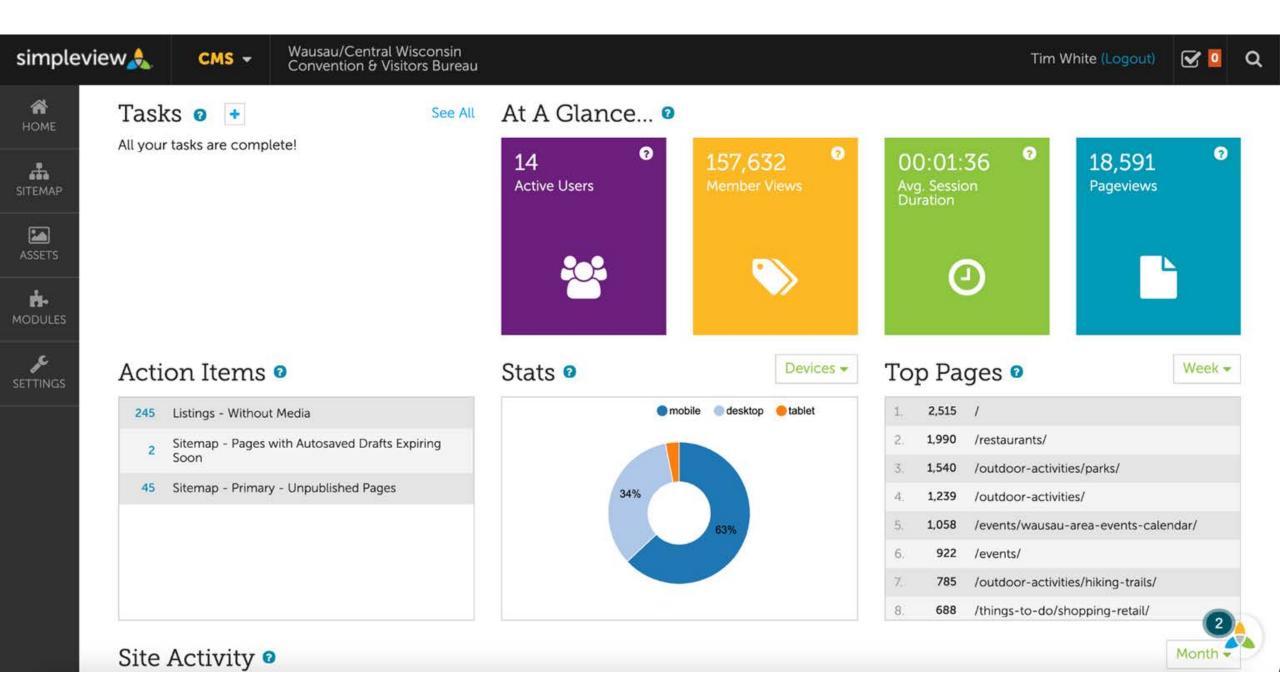
Follow up done by CVB Staff

Creates database of visitation

Each week get 5-20 leads with opportunities

- Email Newsletters
- SMS Text Messaging (coming soon)

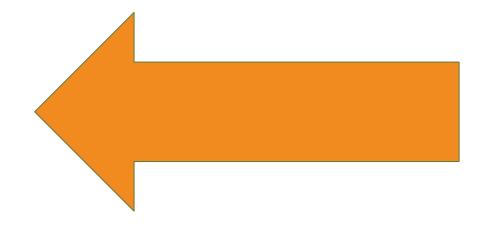




A WEBSITE IS NEVER EVER DONE.

Consistently updated, maintained and manicured

Partnerships
Communication
StoryTelling Ideas



Creates dynamic content that can be used towards promotion & visitor attraction





WHAT IS IT?

Zartico harnesses and streamlines complex data to provide a full spectrum of data science, benchmarking, and analytical services for use in marketing, community development, and sustainability efforts.

HOW ARE WE USING IT?

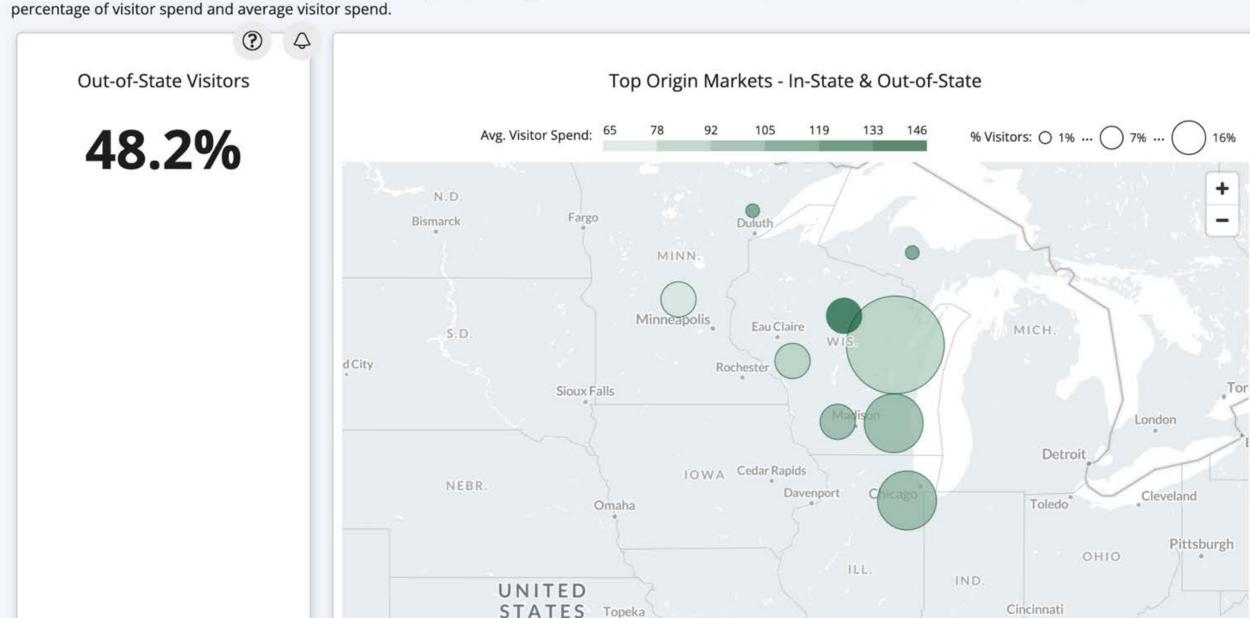




Where are your visitors from?

Source: Near

Better understand where visitors are coming from, including the percentage of visitors from out-of-state, top DMAs and how they relate to the percentage of visitors, percentage of visitor spend and average visitor spend.



Manege City

% Cardholders - 25-54

50%

% Cardholders - \$100K+

24%

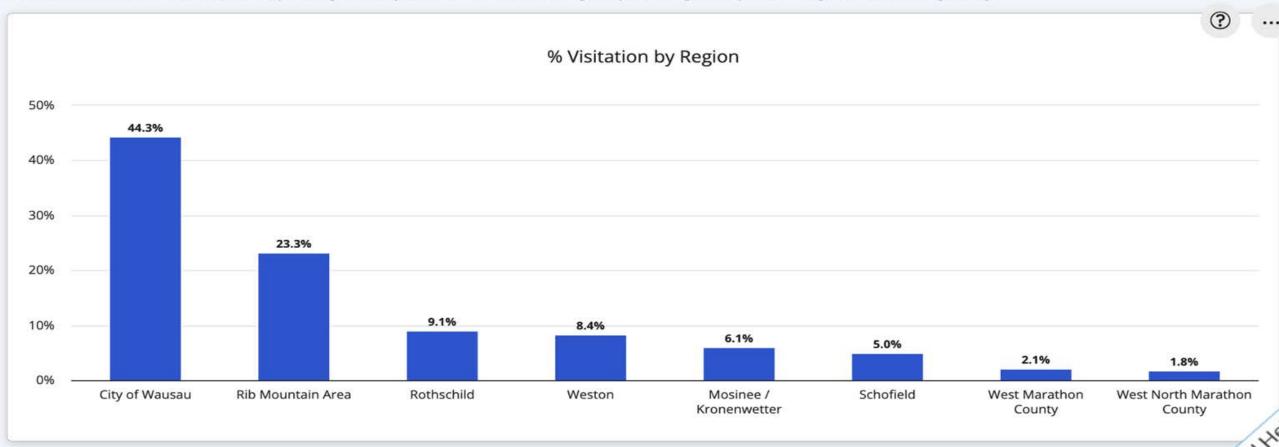
% Cardholders Children in Household

47%

Where do your visitors go?

Source: Near

Better understand where visitors are spending time in your destination, including the percentage of top visited regions and overnight stays.



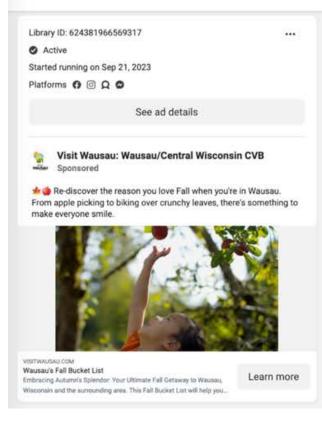
What types of point of interest do your visitors go to?

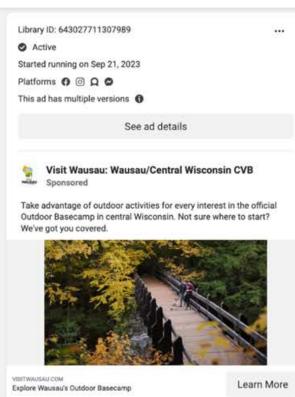
Source: Near

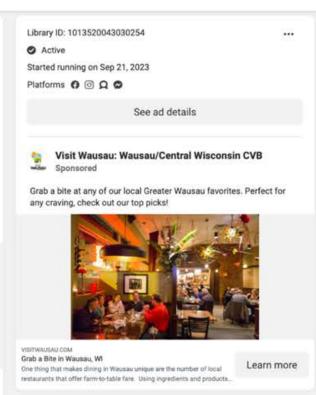
Better understand where visitors are spending time in your destination by looking at the percentage of visited POI categories.

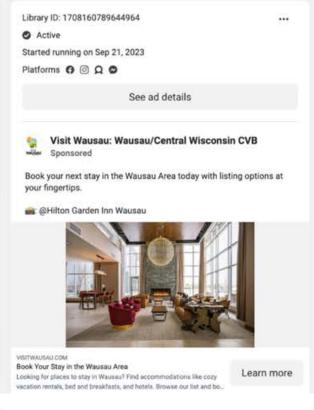


Launched September 2023







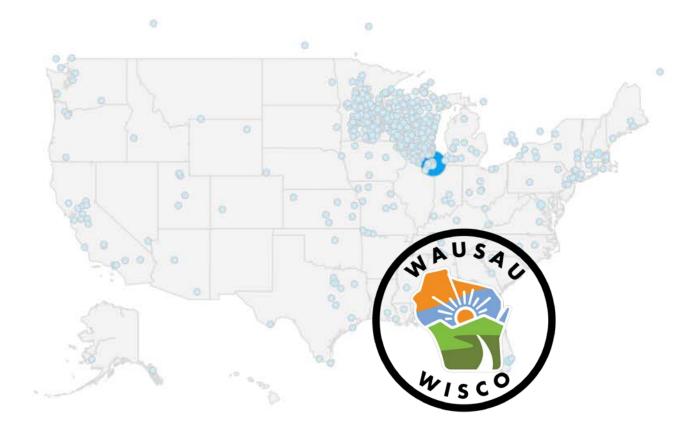




PAID SEARCH LOCATION SUMMARY

Paid Search By City (Clicks)

City	Total Clicks ▼
Chicago	4,005
Wausau	1,364
Minneapolis	1,350
Alexandria	629
Milwaukee	566
Saint Paul	489
Weston	324
Kronenwetter	293
Madison	213
Arlington	184
Maplewood	179
Rockford	171
North Saint Paul	154
Brooklyn Park	141
Fitchburg	138
West Milwaukee	133
Stevens Point	118
Appleton	107
Rothschild	106



•

OVERALL TRAFFIC SUMMARY

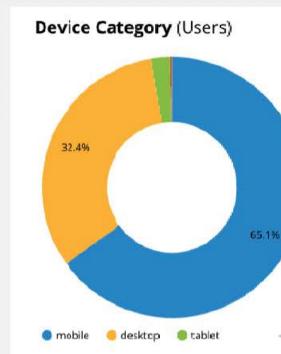
137,048 1 N/A 37,501

Engaged Sessions
104,072
223.7%

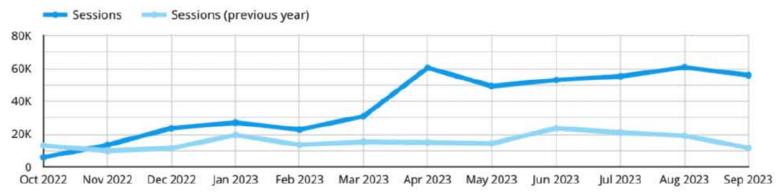
Engagement Rate 60.61%

Avg Engagement Time
00:00:49
No data

Pageviews 385,265 ± 276.0%

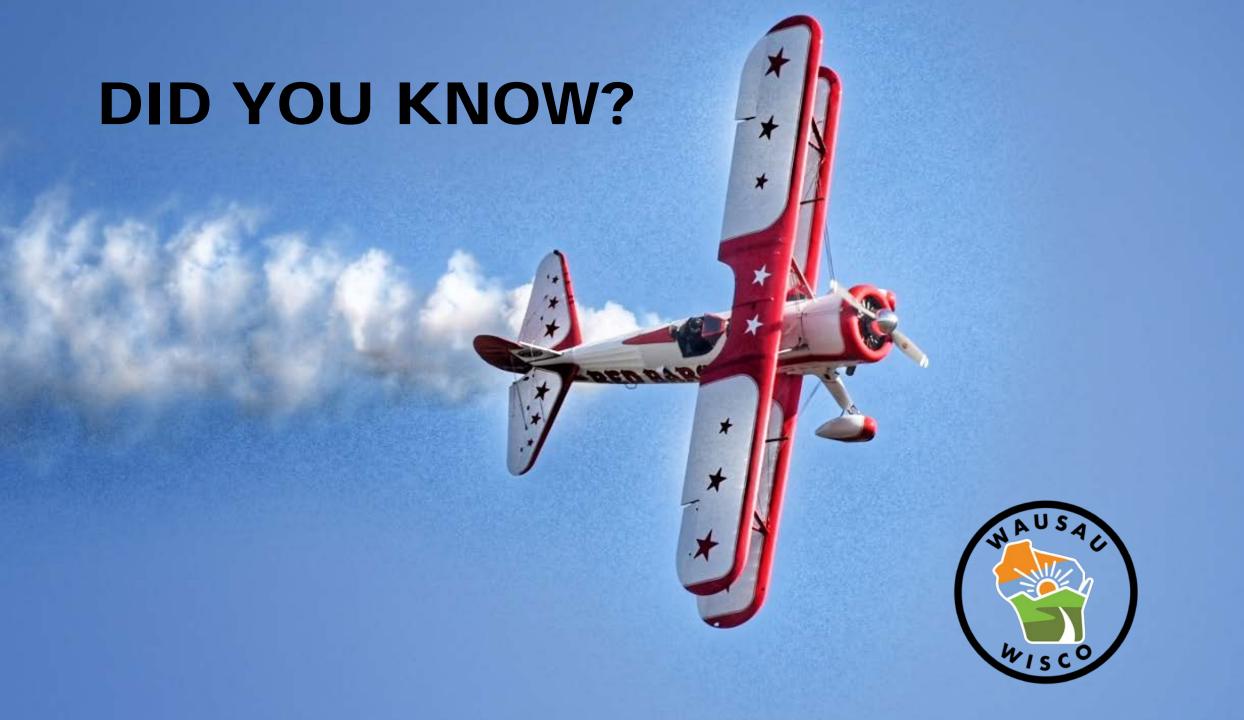


Sessions over time (Last 12 months YoY)



By Channel

Channel	Active Users ▼	Engaged Sessions	Avg Engagement Time
organic search	54,116	51,473	00:01:08
direct	32,738	6,277	00:00:20
paid social	19,028	12,444	60:00:17
cross-network	14,680	16,968	00:00:33
paid search	11,078	11,553	CO:01:46
organic social	4,762	2,220	00:00:20
referral	2,051	1,827	GO:01:16
email	732	700	CO:01:44

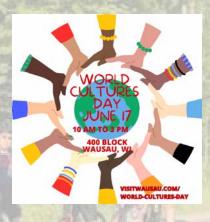














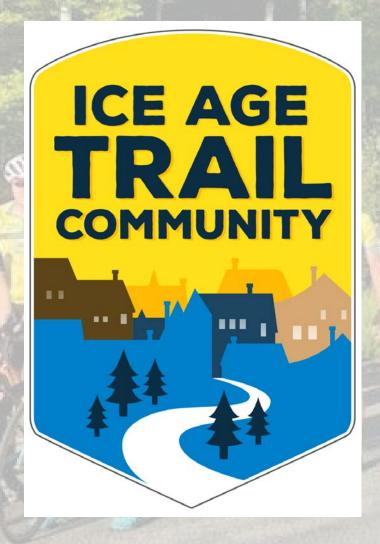


Wausau & Marathon County
Parks, Recreation
& Forestry

WAUSAU

River DISTRICT









GREAT

PINERY

· HERITAGE WATERWAY ·



DID YOU KNOW?

THE CVB HAS SUPPLIED OR HAS ASSISTED IN PROVIDING

\$142,951.00

GRANT \$\$ TO LOCAL ORGANIZATIONS



WE PRODUCE













THE SPORTS AUTHORITY

A SHIFT IN STRATEGY TOWARDS SEEKING LARGE SCALE EVENTS TO UTILIZE OUR VENUES AS OPPOSED TO ACTUALLY RUNNING EVENTS.

PROVIDING GRANTS TO COMMISSIONAIRES & ORGANIZING COMMITTEES











NFL DRAFT TOWN HALL



Appleton
Green Bay
Madison
Milwaukee
Wausau



WHERE YOU'LL SEE THE CVB

- Attendance to All Tourism Meetings
- Individual Meetings occurring consistently with stakeholders, partners and potential partners with vested interest in tourism dollars
- Quarterly financial & marketing reports sent to all municipalities within the CVB
- Grant applications & administration

TRANSPARENCY THRU COMMUNICATION

- Quarterly Newsletter
 - Tourism News
 - Reminder of Benefits
 - Links to Social
 - Updates on what's going on at the CVB



WHERE ARE WE HEADED?

"A destination organization is responsible for promoting a **community** as an attractive travel destination and enhancing its **public** image as a dynamic place to live and **work**. Through the impact of travel, they strengthen the economic position and provide opportunity for **people** in their **community**."



THE FUTURE & DIRECTION

- SMS TEXT MESSAGING thru website
- All in approach tourism begins the process of economic development -
 - VISIT, FALL IN LOVE, FIND YOUR TOWN, MOVE.
 - Showcasing the amenities, the activities, the arts, the culture....
- Continuing building on the Basecamp Brand
- Exploring on technology that is ease of access to deliver direct revenue to partners
 - Booking Engines
 - Coupons
- Storytelling key to showcasing the various brands & activities
- Event RFPs for national level programming and touring acts/events

THE WORK OF A DESTINATION ORGANIZATION

