

OFFICIAL NOTICE AND AGENDA

of a meeting of a City Board, Commission, Department, Committee, Agency, Corporation, Quasi-Municipal Corporation, or sub-unit thereof.

Meeting of the: PUBLIC HEALTH & SAFETY COMMITTEE Date/Time: Monday, February 19, 2024 @ 5:15 P.M.

Location: City Hall (407 Grant Street) - Council Chambers

Members: Lisa Rasmussen (C), Doug Diny (VC), Becky McElhaney, Lou Larson, Chad Henke

AGENDA ITEMS FOR CONSIDERATION / ACTION

- 1 Approve minutes of previous meeting (01/22/2024).
- 2 Consider approval or denial of various license applications.
- 3 Wausau Fire Department 2023 Annual Report.
- 4 Tavern Activities Report January 1, 2024 through January 31, 2024.
- 5 Community Outreach Update.

Adjourn

Lisa Rasmussen, Chairperson

NOTICE: It is possible that members of, and possibly a quorum of members of the Committee of the Whole or other committees of the Common Council of the City of Wausau may be in attendance at the above-mentioned meeting. No action will be taken by any such groups.

Members of the public who do not wish to appear in person may view the meeting live over the internet, live by cable TV, Channel 981, and a video is available in its entirety and can be accessed at https://tinyurl.com/WausauCityCouncil.. Any person wishing to offer public comment who does not appear in person to do so, may e-mail kaitlyn.bernarde@ci.wausau.wi.us with "PH&S public comment" in the subject line prior to the meeting start. All public comment, either by email or in person, will be limited to items on the agenda at this time. The messages related to agenda items received prior to the start of the meeting will be provided to the Chair.

This Notice was posted at City Hall and sent to the Daily Herald newsroom on 2/16/2024 @ 4:00 PM

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), the City of Wausau will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities. If you need assistance or reasonable accommodations in participating in this meeting or event due to a disability as defined under the ADA, please call the ADA Coordinator at (715) 261-6622 or ADAServices@ci.wausau.wi.us to discuss your accessibility needs. We ask your request be provided a minimum of 72 hours before the scheduled event or meeting. If a request is made less than 72 hours before the event the City of Wausau will make a good faith effort to accommodate your request.

PUBLIC HEALTH & SAFETY COMMITTEE

Date and Time: Monday, January 22, 2023, at 5:00 P.M., Council Chambers

Members Present: Lisa Rasmussen (C), Doug Diny (VC) Becky McElhaney, Lou Larson, Chad Henke

Others Present: Mayor Rosenberg, Matt Barnes, Jeremy Kopp, Tegan Troutner, Todd Beaten, Tracy Rieger, William

Hebert, Kody Hart

Noting the presence of a quorum, Chairperson Rasmussen called the meeting to order at 5:15 P.M.

Approve minutes of previous meeting (11/20/2023).

Motion by Henke, seconded by Larson, to approve the minutes. Motion carried 5-0.

Consider approval or denial of various license applications.

Motion by McElhaney, seconded by Diny, to approve or deny license applications as recommended by staff. Motion carried 5-0.

Discussion and take possible action of re-reviewing recommendation to issue summons with regards to Class B Beer and Liquor License of Kevin Steinke, d/b/a Campus Pub, premises located at 1110 W Campus Dr, Wausau, WI 54401 due to sale of the business and a voluntary surrender of the Class B Beer and Liquor License.

Without objection, staff are directed to post notice that the license is open for applicants.

Discussion and possible action on amending Wausau Municipal Code Title 19, plumbing code.

Motion by Larson, seconded by McElhaney, to approve. Motion carried 5-0.

Wausau Police Department Operations Report - 4th Quarter 2023.

Report Placed on File.

Operations Report from Fire Department - December 2023.

Without objection, staff are directed to try providing quarterly reports in 2024 as opposed to monthly reports with supplemental reports provided as needed.

Report Placed on File.

Tavern Activities Report - December 1, 2023 through December 31, 2023.

Report Placed on File.

Community Outreach Update.

Larson praised the work of Community Outreach Coordinator Tracy Rieger.

Report Placed on File.

<u>Discussion and possible action on conceptual proposal presentation to address identified service gap for transitional living case management serving the unhoused population.</u>

Rasmussen suggested sending a recommendation of this proposed program to the Finance Committee to seek financing options.

Larson suggested sending a recommendation to the full Common Council because of the cost associated with the proposed program.

Motion by Larson, seconded by Diny, to forward the proposal to the Common Council for further review. Motion carried 5-0.

Adjournment

Motion by Larson, second by Diny, to adjourn the meeting. Motion carried. Meeting adjourned at 5:53 P.M.

For full meeting video on YouTube: https://www.youtube.com/watch?v=9Fkkdljez60

IIIOUCOU

PHS Date 02/19/2024

License ID	License Typ	Name	Address	Details	Business	Begin Dt	End Dt	Police	PHS	Council
194237	9010 - Bartender/Operator New	LASIUK, KENNETH	608 1/2 WASHINGTON ST, APT 1 WAUSAU WI 54403		KRIST FOOD MART #61	01/18/2024	06/30/2024	No		
194637	9027 - Class II	NOVITSKI, JUSTIN	605 S 24TH AVE #20 WAUSAU WI 54401	COMMUNITY CONCERT on 05/04/24 Organized by HOPE LIFE CENTER						
194843	9064 - "Class B" Beer & Liquor	HOEHN, DANIEL	232 GREENWOOD DRVE ROTHCHILD WI 54474		4 FATHER'S PUB					
194778	9064 - "Class B" Beer & Liquor	WIMMER, TIMOTHY	PO BOX 2051 WAUSAU WI 54402-2051		CAMPUS PUB			Yes		

Total Licenses 2



Kody Hart, Deputy City Clerk

TEL: (715) 261-6616 FAX: (715) 261-6626

TO: Public Health & Safety Committee

FROM: Kody Hart, Deputy City Clerk

RE: Approve or deny various licenses as indicated on the attached summary report of all

applications received.

DATE: February 16, 2024

Applications as listed have or will have a background check run by staff and reviewed by the Police Chief or a designee. Applications marked pending will have a status update at the meeting. In accordance with city ordinance, all permits approved are held for debts owed to the city until the debt is paid in full.

STAFF RECOMMENDATIONS

Approve or deny as indicated on the summary report attached, including those that may be introduced at the meeting. Further summaries on staff recommendations are outlined below.

- 1. **Approval Recommendation Special Event Class II Permit for Community Concert** located on the 400 Block on May 4th, 2024, from 12:00 PM to 4:00 PM, license applicant Hope Life Center, Justin Novitski.
- 2. **Denial Recommendations New Operator's License: Kenneth Lasiuk** This application is recommended for denial due to conviction for 1st degree sexual assault of a child which is an exempt offense.
- 3. **Regular "Class B" Beer & Liquor License** The Liquor License Review Subcommittee reviewed the applications of: **Campus Pub** located at 1110 W. Campus Drive, license applicant State Park Speedway LLC, owner Timothy Wimmer; **Cruz Inn** located at 1724 Merrill Ave, new owners to be listed. Both licenses were surrendered to the Clerk's Office by the previous holders. The subcommittee will render a recommendation for two open licenses based on the meeting.

Wausau Fire Department 2023 Annual Report



City of Wausau Katie Rosenberg, Mayor Becky McElhaney, Council President

Wausau City Council

CAROL LUKENS

First Aldermanic District

MICHAEL MARTENS

Second Aldermanic District

TOM KILIAN

Third Aldermanic District

DOUG DINY

Fourth Aldermanic District

GARY GISSELMAN

Fifth Aldermanic District

BECKY MCELHANEY

Sixth Aldermanic District



LISA RASMUSSEN

Seventh Aldermanic District

SARAH WATSON

Eighth Aldermanic District

DAWN HERBST

Ninth Aldermanic District

LOU LARSON

Tenth Aldermanic District

CHAD HENKE

Eleventh Aldermanic District

WAUSAU POLICE AND FIRE COMMISSION

William Harris, Chair (4/26)
Cheryl Bahr, Commissioner (4/28)
William Graef, Commissioner (4/24)
Rick Reyer, Commissioner (4/25)
Kathy Strasser, Commissioner (4/27)



WAUSAU FIRE FIGHTER'S ASSOCIATION LOCAL 415

Adam Rahn, President
Maxxwel Nowitzke, Vice President
Cody Wiesman, Secretary/Treasurer
Shahn Kariger, Member at Large

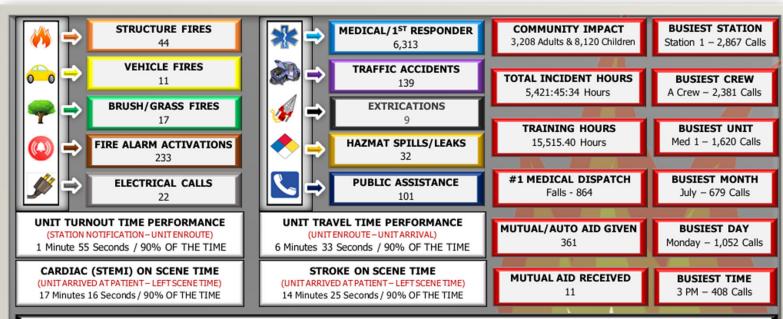


Wausau Fire Department

2023 BY THE NUMBERS

POPULATION 39,833 AREA SERVED 19.22 Sq. Miles CALL VOLUME 6,951 UNIT RESPONSES 9,741 FIRE STATIONS

TOTAL PERSONNEL 66 Ops / 8 Admin



MISSION

It is the mission of the Wausau Fire Department to provide rapid, professional, emergency services to protect and enhance our community.

CORE VALUES

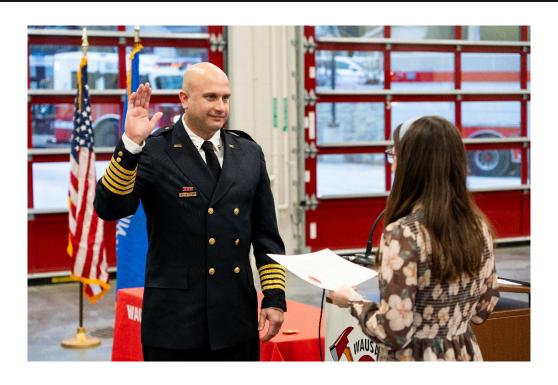
<u>Professionalism</u> - We choose to take pride in our work, communicate effectively, project a positive image, and deliver service at the highest standards every time, in every situation.

Accountability - We accept responsibility and take ownership for our actions.

Integrity - We act ethically, honestly, and lead by example by having our actions reflect our word.

<u>Respect</u> - We choose to treat everyone the way we would like to be treated.

Compassion - We recognize individuals stricken by misfortune and take action to alleviate their pain as we serve them with kindness and understanding.



2023 Fire Chief Report



Wausau Fire Department

606 East Thomas Street Wausau, WI 54403 Telephone (715) 261-7900 Fax (715) 261-7910



Katie Rosenberg, Mayor

Jeremy Kopp, Fire Chief

We are proud to present the 2023 annual report of the operations and activities of the Wausau Fire Department. 2023 was a challenging and rewarding year for our organization with many milestones being achieved and projects being accomplished. Following the retirement of Chief Robert Barteck on December 15th, I was honored to be appointed as the next Wausau Fire Chief. The Police and Fire Commission conducted a nationwide search for the next Chief. I was humbled and honored to be chosen as the 13th Fire Chief in the department's history. This opened the Deputy Chief position, and Justin Pluess was chosen. Justin started his new role January of 2024.

2023 was the busiest year in the department's 154-year history, with 6,951 calls for service. This report provides insight into many data points we monitor. EMS remains the bulk of the department's workload with 90% of the call volume, EMS Division Chief Jared Thompson provides some interesting insights into the data in his portion of this report. The department also had an uptick in significant calls last year, which is laid out in the operations data. Training Division Chief Dave Briggs continues to pioneer new ways to improve our training and preparedness and details many successes in his portion of this report. Under the leadership of Fire Marshal Brian Stahl, the Prevention Division continues to work collaboratively with community business leaders to ensure code compliance.

By far, the biggest story for 2023 was the completion of the in-house paramedic class in which we graduated all 7 of the EMT basics that were hired at the beginning of the year. This was a process that we had never attempted before and needed our entire department to believe in and help with. The members of this department not only stepped up to the challenge but made us a department that many others in the state are looking at to accomplish the same goal. It is hard to put into words how proud we are of these individuals and all the members of the department that helped achieve this milestone. We plan to be fully staffed at 74 personnel early in 2024, we are currently two away as I write this report. That is such an accomplishment considering we were 18 firefighters away from this 1 year ago! Recruitment of quality candidates remains challenging, but we are finding excellent candidates.

Our aging infrastructure of Central and Station Three remains a hindrance to our daily operations. To try to encompass the problem fully, Five Bugles Design completed a Facilities Assessment of Central. The report found that Central has failing electrical systems, failing HVAC systems, plumbing problems, lacks proper privacy and bathrooms for female firefighters, lacks proper administrative and training space, and a litany of other problems. In 2020, the city invested \$120,000 into the station and made the men's locker room toilets and showers operational again and added a small office space for firefighters to write reports. In 2024, I will bring the topic to the Public Health and Safety Committee to restart the conversation about the future of Central.

2023 Fire Chief Report



Wausau Fire Department

606 East Thomas Street Wausau, WI 54403 Telephone (715) 261-7900 Fax (715) 261-7910



Katie Rosenberg, Mayor

Jeremy Kopp, Fire Chief

Station Three is in better condition and needs annual maintenance to keep the station in good working order. The Council approved \$75,000 to refurbish the apparatus bays in 2023. The spalling concrete around the floor drains have been removed and repaired. The floor has been completed, new turn-out gear lockers, fresh paint, and added plumbing for an eventual turn-out gear washer/extractor have been ordered and will be fully functional by mid-year of 2024. This will make that space like new.

An emerging strain on our resources is coming from surrounding rural EMS systems requesting help. For many years we have contracted to supply EMS coverage to the Village of Maine and the Townships of Hewitt, Wausau, Texas, and Berlin. We have also had contracts for intercepts with rural EMS providers as far west as Owen-Withee and as far east as Wittenberg and all in between. These intercept contracts allow a rural EMS provider to call us while they are enroute to a Wausau hospital, and our paramedics will meet them along the highway corridor, hop in their rig and deliver paramedic-level care the remainder of the transport to the hospital. The emerging request for our resources has been when a rural EMS provider cannot staff an ambulance and requests us to respond to their jurisdiction to mitigate the call. This pulls a Wausau ambulance into a rural community to meet the need. While this is rare, it is worth noting and monitoring. This is indicative of what is occurring with EMS systems across Wisconsin. Many communities that rely on volunteer EMTs to staff ambulances are battling recruitment and retention and are becoming more strained. This pushes the workload to neighboring jurisdictions with more resources, like ours. More to come on this topic in 2024.

In 2023, we achieved Accreditation through the Commission on Accreditation of Ambulance Services (CAAS). Preparing the application documentation was a massive effort, and we have already made several changes in policy and operations to meet their stringent guidelines. We are also on track to receive two new ambulances that are CAAS accreditation approved, one will be here in April and the other in October or November.

The Wausau Fire Department's continual climb in organizational excellence is not easy. Despite the hurdles in our path with the high call volume, recruitment, and aging infrastructure, the men and women of this department remain steadfast in their commitment to selfless service and stand ready to meet the community's needs.

In closing, I want to thank the Wausau community for supporting our organization. Every day we received thank you notes and other expressions of appreciation for our organization. This means a great deal to our staff and motivates us to continue our organizational mission.

Thank you,

Jeremy Kopp, Fire Chief

2023 Deputy Chief's Operations Report

Personnel:

In 2023 the Wausau Fire Department has seen a lot of changes in personnel with promotions, retirements, and new hires.

Engineer Kurt Riel 12/05/2023								
12/05/2023								
12/15/2023								
Promotions								
01/01/2023								
12/06/2023								
12/16/2023								
Hires								
05/08/2023								
05/08/2023								
02/10/2023								
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12/11/2023								
ce Milestones								
30 Years								
20 Years								
20 Years								
20 Years								

2023 Deputy Chief's Operations Report

Fleet:

Ladder 2: Ladder 2 continues to represent a noteworthy enhancement. This essential ladder truck supplanted Engine 2, offering a multifaceted solution as both an engine and a vehicle equipped with a 75-foot ladder on the west side. The significance of this upgrade was particularly pronounced in the industrial park, mitigating the time previously required to deploy Truck 1 from the central station to incidents necessitating a ladder truck. Like Engine 1 and Engine 3, Ladder 2 was equipped with numerous safety features to ensure the well-being of our personnel and meet national standards. All three of these rigs are deemed essential for meeting NFPA guidelines, maintaining our ISO 2 rating, and progressing towards our goal of achieving an ISO 1 rating.

Battalion 1: The introduction of a new incident command car into service marks a significant enhancement in the operational capabilities for the battalion chiefs. This replacement ensures an improved array of equipment, empowering battalion chiefs to effectively assume command across a diverse range of emergency incidents.

Upcoming Arrival: Looking ahead, the Wausau Fire Department is excited to announce the arrival of a two new ambulance scheduled for 2024. In April 2024, after the conclusion of the Fire Department Instructor's Conference (FDIC) and its display, we anticipate the arrival of one of the two new ambulances. This addition will further enhance our emergency medical response capabilities and better serve the community.

Buildings and Grounds:

New apparatus floors at Station 3: We are pleased to announce new improvements at Station 3, including new apparatus floors, gear washer/dryer and gear lockers. The previous apparatus floor at Station 3 exhibited substantial deterioration, rendering it both unsightly and unsafe. These enhancements provide better organization and accessibility for our firefighting equipment, ensuring a more efficient response to emergency situations.

Gear Washer and Dryer: Dirty turnout gear, laden with carcinogens linked to cancer, poses a significant health risk to firefighters. Ensuring proper cleanliness becomes a crucial controllable factor in mitigating this threat. This is why the Wausau Fire Department purchased firefighter gear washer/extractor and dryer that will be installed in early part of 2024. The acquisition of a gear washer and dryer is important to being NFPA 1851 complaint and upholds the health, safety, and fiscal responsibility of our firefighting personnel. Ensuring the cleanliness of gear is not only a controllable factor in reducing potential health threats but also aligns with industry best practices for safety. Additionally, the safety of our firefighters, whose turnout gear is designed for protection, relies on regular cleaning and inspections to maintain the integrity of its components, and prevent injuries. From a financial standpoint, investing in a gear washer and dryer serves as a prudent measure to extend the lifespan of turnout gear, avoiding the unnecessary strain on budgets associated with neglected maintenance. In light of these considerations, the purchase of a gear washer and dryer is a strategic investment to reinforce our commitment to the well-being and safety of our firefighting team.

2023 Deputy Chief's Operations Report

HVAC Duct Work Maintenance: We are pleased to report that all HVAC ductwork in all fire stations has been professionally cleaned, ensuring optimal performance and air quality for our personnel. Regular ductwork cleaning is crucial for maintaining indoor air quality and ensuring the efficient functioning of heating, ventilation, and air conditioning (HVAC) systems. Over time, dust, debris, allergens, and contaminants can accumulate in ducts, circulating unhealthy air throughout living or working spaces. This can lead to respiratory issues and exacerbate allergies. By investing in ductwork cleaning, one not only enhances the overall indoor air quality, promoting a healthier environment, but also optimizes the performance of HVAC systems, potentially lowering energy costs and extending the lifespan of the equipment.



Station Information

Central Fire Station

2,867 Incidents

Central Fire Station is located at 606 E. Thomas Street, Wausau, WI. It houses Car 1 (Chief's vehicle), Car 2 (Deputy Chief), Battalion 1 (Incident Command), Truck 1, Engine 1, Med 1, Rescue 1,Med 4, Med 5, Car 5, three Inspection vehicles, Utility 1, Water Rescue Boat, Airboat, and Inflatable Rapid Deployment Craft.



Of the 22 line crew on each of our 3 crews, 11 of those are stationed at Central Fire. This includes, one Battalion Chief, one Lieutenant, 2 Engineers, and seven Firefighter/Paramedics.

Wausau Fire's Administrative staff is also stationed at Central Fire and includes the Fire Chief, Deputy Fire Chief, Fire Marshal, Training Division Chief, EMS Division Chief, Lieutenant of Inspections, Firefighter/Inspector and one Administrative Analyst.

Station Information

Station 2

1,957 Incidents

Station 2 is located at 3017 Seymour Lane, Wausau, WI. It houses Ladder 2, Med 2, Engine 2, and the Hazardous Materials Truck and Trailer.



Of the 22 line crew on each of our 3 crews, 6 of those are stationed at Station 2. This includes one Lieutenant, one Engineer, and four Firefighter/Paramedics.

Station 3

2,127 Incidents

Station 3 is located at 800 E. Bridge Street, Wausau, WI. It houses Engine 3, and Med 3.



Of the 22 line crew on each of our 3 crews, 5 of those are stationed at Station 3. This includes one Lieutenant, one Engineer, and three Firefighter/Paramedics.

Training Division Overview

2023 was an incredible year for training despite numerous logistical hurdles. Not only did we hire and train 13 new members (18% of the organization), but we continue to do so while finding creative ways to train without facilities or props. Our community partners, such as Community Development, the Wastewater Department, Joe Rader Towing, Yaeger Auto Salvage, Hilltop Auto, and others, provide us with many opportunities and locations to train on various disciplines that we would otherwise lack.

While the Training Division Chief creates and disseminates the training, the true success of the training program rests solely on the dedication and drive of our members. The Battalion Chiefs distribute the daily assignments for the Lieutenants to conduct a large portion of the training, and the crew members push hard to learn and improve throughout the lessons. It is because of the quality of our members, that the training program is a success. Their efforts have a direct correlation to our ability to respond and provide service to our community members and visitors.

Annual Fire & Rescue Training

Each year we cover various topics in fire suppression, search and rescue, and specialized rescue. Some of the most notable training from 2023 included changes in our approach to search and rescue. Everyone at WFD has been taught similar methods in search and rescue based on textbook curriculum initially introduced in the 1980s and 1990s. Following a conference in April, the Training Division Chief brought back new methods that have been statistically proven to have higher success rates in finding and removing victims from fires. While we do not face fire incident rescues often, this is one of the most crucial moments when we must be ready to perform with the best knowledge, skills, and abilities possible.

Another high impact training this year was an updated approach to a concept called Rescue Task Force (RTF). RTF is a unified approach between Fire, EMS, and Law Enforcement to an Active Shooter or Hostile Event in which each agency and discipline combines to enter "warm" zones to rescue those in harms way. While RTF has primarily a law enforcement and EMS focus, it is based in the National Fire Protection Association standards. We took the national standard and created a curriculum for all our members to receive training on, prior to the hands-on components. Following the lecture, each member of WFD participated in simulations alongside Wausau PD officers to treat and move through buildings to rescue injured persons.

Other specialized rescue training included various disciplines such as rope rescue, confined space, vehicle extrication, ice rescue, hazardous materials response, and others. Annually, we train on different aspects of these specialties. Through our community risk assessment, we determine what and where our hazards are, to focus our educational efforts to address the needs.





Improved search and rescue training.



RTF training removing a casualty.

External Training and Education

FDIC

Training Division Chief Briggs and Deputy Chief Kopp attended the Fire Department Instructor's Conference (FDIC) in Indianapolis, the largest firefighter training conference in the world. This conference, based in Indiana, is host to world renowned speakers and classes and allows the opportunity to experience new and emerging technologies to improve our response capabilities.

TDC Briggs selected hands-on training and lectures to attend that fit the organizational needs of the Wausau Fire Department. After returning from the conference, TDC Briggs condensed the most crucial information and presented it to each of our three crews. In the weeks after returning to work, the hand-on concepts were also taught to the crews during scenario-based drills.



Verisk/ISO

On December 4th, Deputy Chief Kopp, TDC Briggs, and Lt. Inspector Kariger attended an eight-hour training on the Insurance Services Office (ISO) Fire Suppression Rating Schedule and how the assessment/rating impacts us as a department and community. 52 firefighters and fire officers from around Wisconsin attended this course held in Wausau.

The City of Wausau is currently an ISO of 2. Upgrading to an ISO of 1 will equate to insurance savings for most homeowners and businesses throughout the community. To improve the score, we must work towards improving benchmarks internally at WFD and throughout specific aspects of community readiness such as dispatching, water distribution, and other components. Our greatest deficits in the past were personnel and our deployment model. Since the last evaluation, we have taken great strides to improve these two categories. To achieve greater credit, a certified training facility access is needed.

Wisconsin Department of Safety and Professional Services (DSPS)

On December 8th, administrative staff from WFD took part in a training session on best practices in accurate reporting to the National Fire Incident Reporting System hosted by the Wisconsin Department of Safety and Professional Services. Sarah Brown and Aaron Andre presented on national requirements, state statutory mandates, and local best practices. Our next step after this training is to adjust our policies and procedures to emulate the best practices we were trained on.

WI DOT and Traffic Incident Management

Operating on Wisconsin roadways is becoming one of our greatest organizational safety hazards to our members. To improve the safety of our operations at scenes involving roadway interaction, we requested the Wisconsin Department of Transportation to provide in-person training on Traffic Incident Management (TIM). This national standard curriculum was presented by Retired Portage County Sheriff's Office Chief Deputy, Dan Kontos. Mr. Kontos was instrumental in creating the Wisconsin approach to TIM and he has become a national speaker and presenter on the topic. Mr. Kontos presented in-person to each of our three crews on concepts to direct traffic through or around scenes in which we are operating. Additionally, he presented on how we can maintain awareness while on scene. This training was a great refresher for some, and new for a majority of our members.

Recruit Academy

The Wausau Fire Department recruit academy has been a staple of our organization's initial training for new hires over the years. Three academies, training 18% (13 members) of our workforce, occurred throughout the year. While 2022 had five academies, only 8 members went through the academy.

The influx of so many new members (31% of the department) over the past two years has been challenging to train members to proficiency consistently. Even with standards and outlines, individuals play the most significant role in their ability to gain knowledge and skill. If it were not for our members investing in these new hires, we wouldn't be seeing the quality of service we are able to deliver today.

Our academy content is standardized to include concepts such as personal protective equipment, fire behavior, forcible entry, ground ladders, hoses and streams, etc. Once the fire-service foundational lessons are covered, we begin to dive deeper into each of these topics and add to the depth of knowledge and skill to include critical thinking and decision-making scenarios.





Above Left: Recruits become intimately familiar with their PPE and survival techniques.

Above Right: Recruits flow and move with a 2 ½" hoseline flowing 296 gallons/minute.

Conclusion

Training is a foundation for our organization, as with many. From the top to the bottom, we provide vast mandatory and optional training throughout each year to improve our members professionally and personally. We believe that impactful education will help foster an environment for people to learn and grow to provide the level of service we would want for our own family. A goal for 2024 is to pursue a training committee concept to keep seeking out best practices and customized delivery methods to ensure we are meeting the needs of our members.





Type of Training	# of Hours -YTD
Company Training	7,014.20
Driver/Operator Training	1,126.25
Facilities Training	48.00
Hazardous Materials Training	537.50
Misc Training	55.25
Officer Training	765.95
Specialty Training	1,370.00
Total	10,917.15

Training Categories:

Company Training – General firefighting training

Officer Training – Included leadership, management, supervision, and tactical considerations Driver/Operator Training – Operation of fire apparatus

Hazardous Materials Training – How to mitigate the leak or spill of hazardous substances

Specialty Training – Rope, confined space, trench, collapse, ice, water, and other special rescues.

Facilities Training – Training at a live-burn facility (may include off-duty time)

Misc Training – Any other training category such as software, administrative, etc.

Type of Training	# of Hours -YTD
Admin Training	133.50
EMS Training	4,312.25
Fire Instructor Training	596.00
Fire Prevention Training	28.00
Investigation Training	128.50
Total	5,198.25

Thank You,

2023 Fire Prevention/Inspection Report

The Fire Prevention Division is responsible for many services pertaining to Fire Department functions and obligations. The predominate obligation is performing annual and bi-annual inspections for all places of employment, public buildings, and businesses within the City of Wausau limits.

Inspections: The Prevention Division completed a total of 3279 inspections for 2023. Of those inspections, 348 businesses had a violation documented during the initial inspection. This number also includes 47 Consultation inspections. Consultation Inspections consist of new construction and remodeling projects within the City of Wausau. This year, we have a total of 60 outstanding violations that carried over from 2023. These re-inspections will be followed up with throughout the month of January 2024. This scenario happens when the initial inspections are performed in the month of December and a violation correction order is given for 28 days from the notice.

Technology and Software: Our APX software for inspections and pre-plans is continually being upgraded with information that is pertinent for successful responses. New for 2023, we now use APX for our fire investigation reports. This addition allows us to use an NFPA 921 compliant formatted report during the information collection phase for a more complete investigation. This addition helps us track our fire response and investigation to differentiate between properties we inspect versus uninspected properties. This data is helpful in furthering our initiative with Community Risk Reduction.

Since the Wausau Fire Department entered into an agreement with The Compliance Engine (TCE) in 2021, we have continually improved the content being added and removed from the website. TCE is a proactive compliance solution application and service which will help Inspectors reduce time spent in administering fire code requirements. This will increase our ability to enforce and verify compliant fire protection systems and strengthen the protection for citizens and visitors. The Prevention Division received and reviewed 1,339 inspection and repair reports throughout the year. Of those reports, 1,214 were compliant, and 125 were deficient. This number is up from the 2022 numbers of 1,200 compliant systems and 120 deficient. The reason for the increase is simply due to an effort in updating profile information, removing outdated information while also adding new buildings with fire protection systems. We expect to see that number slightly fluctuate year to year depending on when the reports are submitted. We remain vigilant seeking a greater level of compliance when deficiencies are found.

Investigations: The Prevention Division performed a total of 22 formal Fire Investigations for 2023. The state requirement for any municipal Fire Department is that every reported fire is investigated. The nonformally investigated fires are completed by the line crews while still on scene. These are simple fires that are either witnessed by the owners or obvious in nature. These fires pertain to garbage cans, dumpsters, cooking/kitchen, chimney fire or fires where the owner already knows what occurred prior to the fire department being called and can be classified without calling fire investigators to the scene.



2023 Fire Prevention/Inspection Report

Education: Lieutenant Shahn Kariger attended the National Fire Academy in Emmitsburg, MD, three times throughout 2023. He completed the rigorous six-day Case Preparation and Witness Testimony course in January. This experience prepared him to present a case in a jury trial courtroom setting, while working with two nationally known defense attorneys. This is a required component to write the test for the International Association of Arson Investigators Certified Fire Investigator (IAAI-CFI). Lt. Kariger returned to the NFA in March for the six-day Forensic Interviewing and Evidence Collection course which gave him the knowledge and skills to document, collect and submit evidence for fire investigations. This course also satisfied the requirements for the IAAI Evidence Collection Technician (ECT) certification. An opportunity to attend the six-day Leadership Strategies for Community Risk Reduction course came up with an unexpected vacancy in August. This content is what was used in the Executive Fire Officer program which provided Lt. Kariger with the knowledge of how to assess, prevent, reduce, and mitigate community risk. These three courses are significant for the department as they provide an increased awareness during investigations, and a new perspective for fire prevention by building community resiliency.

Lt. Kariger completed his Bachelor of Science degree in Fire Administration/Fire Investigation from Columbia Southern University, graduating summa cum laude (4.0 GPA) in December. This is impressive to say the least and will go far in his credibility as a fire investigator. All three courses he attended at the NFA this year transferred toward his degree as well.

Continuing Education: The Prevention Division attended two IAAI conferences in 2023. These two conferences help us meet the "tested" continuing education criteria needed to maintain our Fire Investigation Technician (IAAI-FIT) certifications. We also attended the annual Wisconsin State Fire Inspector Association (WFSIA) conference which included continuing education in the topics of CRR, human trafficking, clean energy, fire protection and fire stop systems, carbon monoxide safety, change of use/occupancy, plan review, and new NFPA codes and standards.

Public Outreach: The Prevention Division performed 16 Smoke and CO detector installs for 2022. Reaching a total of 24 people. This "install" program is a collaboration between The Wausau Fire Department, The American Red Cross, and the City of Wausau's Community Development. Each household must have the detectors installed by the Prevention Division for them and they receive a 20-minute fire safety talk and Safety inspection of their homes during the installation.

In a typical year the Prevention Division would also perform "meet and greets" with multiple community organizations. These organizations include the United Way, Neighbor to Neighbor, Noon Optimist and assisted living communities throughout the City of Wausau. These meetings consist of discussions ranging from fire safety & prevention, fire alarms and drills, to day-to-day Fire Department operations.

Problem Properties Resource Team: The Prevention Division participates in a joint committee with other City of Wausau department heads and members from zoning, inspections, public works, PD, attorney's office, and the mayor. This quarterly meeting presents problem properties to the committee for remediation solutions. We discussed a total of 39 properties within the City for 2023. Typically, these properties deal with problem landlords, delinquent taxes and blight or dilapidated buildings.

School Programs: The pandemic kept us from doing in person fire safety programs from 2020 through 2022. In 2023, we were welcomed back by the Wausau School District. An instructional learning plan was still available for each school by way of a flash drive if they chose that route. These lessons were a combination of websites and videos pertaining to fire safety. We were able to visit 10 elementary schools for in person programs. We did perform and review a total of 11 fire drills for the school system throughout 2023. We witness the drills first, noting any ways for improvement and then perform a small critique with the principal and staff on ways to improve this process. It includes input about the time it takes to evacuate, egress pathways, and staff communication for student accountability.

Thank You,

Brian Stahl, Fire Marshal



In 2023, the Wausau Fire Department responded to 6,313 medical calls. Despite the challenges of staffing shortfalls and increased demand for prehospital emergency medical calls, the Wausau Fire Department met those challenges head-on. Without the dedicated EMTs and Paramedics who fulfilled their sworn job duties, the Wausau Fire Department would not have been able to answer all the calls for help that poured in daily.

On August 23, 2023, the Wausau Fire Department achieved a goal that was set some three ago, becoming a CAAS (Commission on Accreditation of Ambulance Services) Accredited EMS department. August 23, 2023, confirmation was received from the CAAS Panel of Commissioners that the City of Wausau Fire Department met all of their standards with a perfect score from their on-site panel review team.

What does an accreditation from CAAS mean? Well, it signifies that your service has met the "gold standard" determined by the ambulance industry to be essential in a modern emergency medical services provider. These standards often exceed those established by state or local regulation. The CAAS standards are designed to increase operational efficiency and clinical quality, while decreasing risk and liability to the organization.

The process includes a comprehensive self-assessment and an independent external review of the EMS organization. This independent process provides verification to your Board of Directors, city council, medical community and others that quality care is provided to the community.



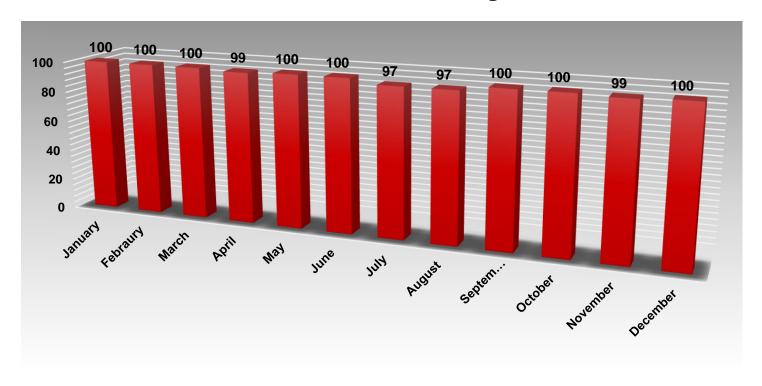
Wausau Fire Department's Cardiac Care

Every month, the Wausau Fire Department's EMS Division tracks the time it takes our paramedics to obtain a 12 Lead ECG and administer aspirin for patients with an initial complaint of non-traumatic chest pain/acute coronary symptoms. The goal set by the EMS Division is to obtain these 12 lead ECGs within 10 minutes of making patient contact 90% of the time and administer aspirin within 5 minutes of making patient contact 90% of the time. Portions of this goal were adopted from *the American Heart Association Mission: Lifeline program*.

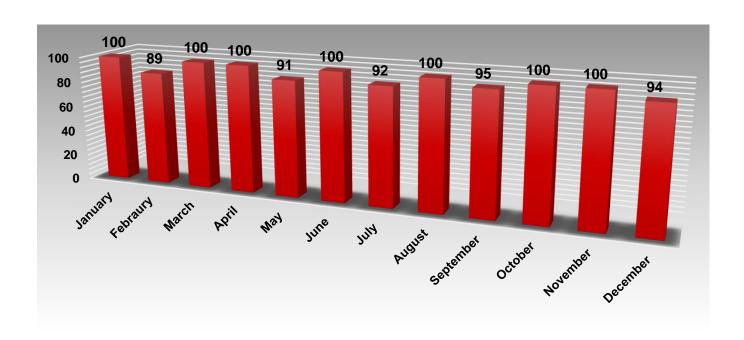
The City of Wausau Fire Department is a part of an elite group of prehospital providers recognized by the *American Heart Association* for our commitment and success in implementing a higher standard of care by ensuring that every STEMI patient receives treatment according to nationally accepted evidence-based guidelines and recommendations, and standards.

Our department members deserve credit for their intense work in the field as they rapidly assess and render advanced life support care to patients suffering a cardiac event.

12 Lead ECG Pecentages



Aspirin Administration Pecentages



Stroke Care

The Wausau Fire Department voluntarily participates in the Coverdell Stroke Program. The Coverdell Stroke Program is named after the late U.S. Senator Paul Coverdell, who died in July 2000 due to a stroke. In 2021, Wisconsin was one of 13 states to receive funding in the latest iteration of the Coverdell grant program, extending Wisconsin's ongoing participation since 2012. This program analyzes specific data recorded during the care and transport of a patient suffering an acute stroke. The Coverdell Program sends quarterly report cards highlighting our overall performance.

In this report, we are highlighting our department's total on-scene time and documentation of a last known well time. The Coverdell Program's goal for on-scene times is less than 15 minutes, and documentation of a last well-known time is 60% of patient encounters. Limiting on scene time is critical because the sooner the stroke patient receives definitive care, the less injury to the brain occurs. The last known well time is also essential to ascertain because some of the definitive care a stroke patient is eligible to receive is time-sensitive. This report reflects quarters one, two, and three, as quarter four's data has yet to be published from the Coverdell Stroke Program.

The Wausau Fire Department is proud to report that we have exceeded the Coverdell Stoke Program's goals for quarters one, two, and three of 2023.

On March 14, 2023, The Wausau Fire Department received the **Pre-notification to Hospital Award** at the 4th Annual Coverdell Performance Improvement Award conference.







Intercepts

The Wausau Fire Department has several EMS intercept agreements with area fire and EMS departments that request the assistance of our paramedics for patients who need advanced life support interventions. Primarily, the paramedics from Station 2 respond to those requests for service. In 2022, the Wausau Fire Department fulfilled 59 paramedic intercepts.

The City of Wausau faces many challenges in EMS revenue collection. 27% of the patients that the Wausau Fire Department transported were billed to Medicaid, and 53% were billed to Medicare. These state and federal programs only reimburse EMS agencies a fixed amount, leaving agencies with a substantial deficit to offset.

Conclusion

The EMS Division of the Wausau Fire Department looks forward to continuing to advance its clinical practices throughout 2024. As the EMS industry continues to change and evolve, the Wausau Fire Department will be right there, always looking to improve and streamline the care delivered to the Wausau area.

Thank you,

Jared Thompson, EMS DC



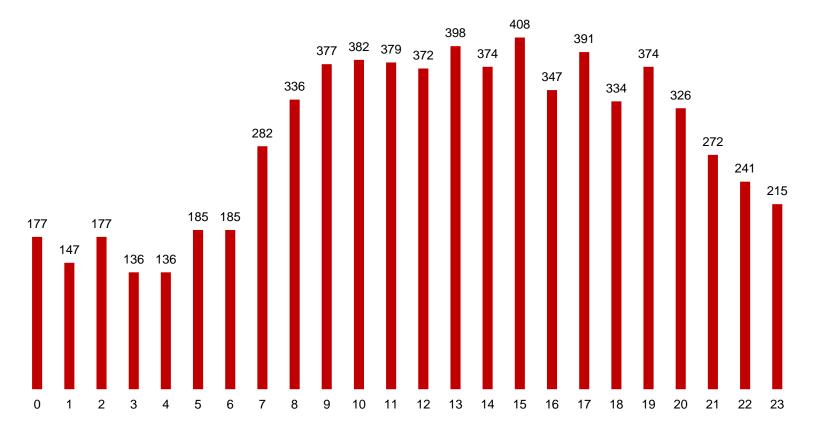
Type of Training	# of Hours -YTD
ARV – Other	0.25
ARV – Oxygenation	74.5
ARV – Simulated Intubation	73.5
ARV – Ventilation	69
CARDIO – Acute Coronary Syndrome	85
CARDIO – Cardiac Arrest	143.5
CARDIO – Other	111
CCP – Cardiovascular System	2
CCP – Pharmacology	4.5
CCP – Respiratory	23
Protocol Study/Review	39.5
ACLS	390.75
PALS	347
PHTLS	498
EMT Basic Refresher	80
TEMS Training	501
MED – Medication Delivery	25.75
MED – Neurological Emergencies/Seizures	41
MED – OB Emergencies	30
MED – Other	88
MED – Special Healthcare Needs	1.25
OPS – Case Review w/ or w/out Medical Director	13
OPS – Documentation/HIPAA/Compliance	130.25
OPS – Other	76.5
OPS – Pediatric Transport	3
OPS – Skills Validation w/ or w/out Medical Director	30
PED – Handtevy	35
PED – Neonatology	6
TRAUMA – Hemorrhage Control	10
TRAUMA – Other	67
TRAUMA – Triage	25.5
All Other EMS Training	1,287.50
TOTAL	4,312.25

ARV = Airway, Respiration and Ventilation CARDIO = Cardiovascular CCP = Critical Care Paramedic ACLS = Advanced Cardiac Life Support PALS = Pediatric Advanced Life Support PHTLS = Pre-Hospital Trauma Life Support TEMS = Tactical EMS
MCI = Mass Casualty Incident
MED = Medical
OPS = Operations
PED = Pediatrics
TRAUMA = Trauma

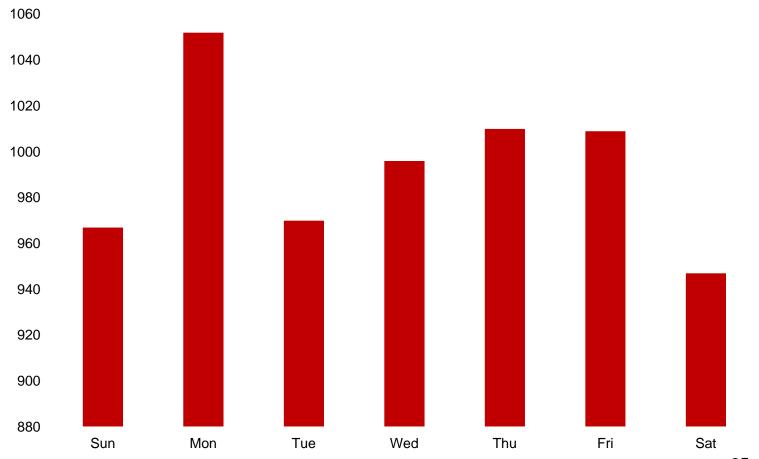
Yearly Fire Response Comparison Chart 2018-2023

	Year	Total
	2018	642
	2019	687
	2020	682
	2021	752
	2022	677
	2023	686
780		
760		
740		
720		
700		
680		
660		
640		
620		
600		
580		

Incidents by Hour of Day

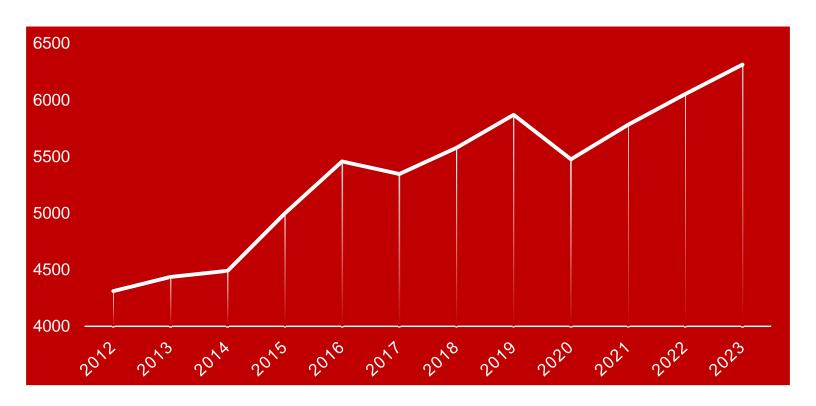


Incidents by Day of Week



Patient Care Reports 2018 - 2023 (by month)

Year	Jan	Feb	Mar	Apr	Мау	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Tot	% of Chg
2018	441	474	463	438	517	456	445	456	439	469	443	537	5,578	+4.34%
2019	484	449	524	514	464	457	546	469	496	479	480	507	5,869	+5.22%
2020	468	451	433	330	409	463	483	454	473	539	466	507	5,476	-6.69%
2021	453	404	439	443	487	526	496	515	484	495	515	525	5,782	+5.59%
2022	543	464	487	448	526	512	481	539	478	500	524	551	6,053	+4.69%
2023	528	466	501	475	537	510	611	512	486	563	547	577	6,313	+4.30%



Township Ambulance Responses

Township	2020	2021	2022	2023
City of Abbotsford			2	3
City of Antigo				1
City of Merrill		2	2	1
City of Mosinee		3		
City of Schofield		1	2	1
Clark County		1	1	1
Town of Bergen				1
Town of Berlin	29	27	28	37
Town of Bevent			1	
Town of Bern			1	
Town of Cassel		10	3	5
Town of Elderon		1	1	
Town of Emmet		3		
Town of Frankfort				1
Town of Franzen			1	
Town of Hamburg			6	
Town of Halsey			1	1
Town of Harrison			1	
Town of Hewitt	16	14	25	27
Town of Johnson			1	3
Town of Knowlton				1
Town of Marathon		1	3	2
Town of Mosinee		2		1
Town of Norrie				1
Town of Rib Falls		7	5	5
Town of Rietbrock		2	1	1
Town of Stettin	3	5	2	2
Town of Texas	54	79	62	54
Town of Wausau	77	89	113	136
Town of Weston				1
Town of Wien		4	3	3
Village of Athens		1	5	7
Village of Edgar		5	1	4
Village of Hatley				1

Township Ambulance Responses

Township	2020	2021	2022	2023
Village of Kronenwetter		1		1
Village of Maine	80	109	102	151
Village of Marathon City		16	2	12
Village of Rib Mountain		3	6	8
Village of Rothschild		1	2	1
Village of Stratford		1	1	
Village of Weston	9	12	12	26
Wittenberg			1	
Wood County			1	
Total	320	451	398	504



Contact Information



Wausau Fire Department 606 E. Thomas Street Wausau, WI 54403

Phone: 715-261-7900 Fax: 715-261-7910 Email: <u>fire@ci.Wausau.wi.us</u>





Wausau Police Department

515 Grand Ave

Wausau, WI 54403

Ph. 715-261-7800

Date 02/01/2024

To Chief Barnes

From Lt. Stetzer and Lt. Fish

Subject TAVERN REPORT: January 1st through January 31st, 2023.

ROUTINE TAVERN INSPECTIONS (No violations unless noted)

No bar checks were conducted this month.

CONVENIENCE/GROCERY STORE INSPECTIONS (No violations unless noted)

None.

RESTAURANT INSPECTIONS (No violations unless noted)

None.

ALCOHOL COMPLIANCE CHECKS

None this month. The checks were cancelled due to staffing issues.

NOTABLE INCIDENTS AT TAVERNS TO WHICH POLICE WERE DISPATCHED.

101 Pub, 101 N 3rd Avenue

1. Event # 24012015. 01/28/2024 2:30 PM. CRIMINAL MISC: Officers responded to a call from an anonymous person who advised "they needed someone here now for someone who has murder charges." Officers did not observe any issues or persons. Officers did not take any enforcement action.

Domino Bar, 740 Washington Street

1. There were 13 bar checks conducted throughout the month. Each bar check indicated the bar was closed.



Wausau Police Department

515 Grand Ave

Wausau, WI 54403

Ph. 715-261-7800

Jims Corner Pub, 1244 S 9th Avenue

1. Case # 24000623. 01/19/2024 at 9:32 PM. CRIMINAL MISC: The Bar owner called to report a male was carrying a firearm. The suspect was issued a court date for carrying a concealed weapon.

Labor Temple, 318 S 3rd Avenue

1. Event # 24008564. 01/20/2024 at 3:50 PM. CRIMINAL MISC: Officers responded to the use of fraudulent credit card at the bar. The officers determined the identified person who used the card had consent, no enforcement action taken.

Malarkey's, 412 N 3rd Street

1. Case # 24000471. 01/14/2024 at 1:04 AM, FIGHT: Bartender called about a fight that had taken place inside the bar. One male was punched in the face by another male. The suspect fled before law enforcement's arrival.

M& R Station, 818 S 3rd Avenue

- 1. Event # 24006124. 01/14/2024 at 11:02 PM. BAR CHECK: An officer observed a large crowd. Three officers conducted a walk-through. Officers did not observe any issues and took no enforcement actions.
- 2. Event #24008214. 01/19/2024 at 8:40 PM. 911 HANG-UP: Three officers responded to the bar for a report of a 911 hang-up. There were no issues at the bar. Officers did not take any enforcement actions.
- 3. Event #24008324. 01/20/2024 at 2:08 AM. BAR CHECK: Two officers observed a large crowd at the bar. Officers conducted a walk-through and found no issues.
- 4. Event #24008713. 01/21/2024 at 2:12 AM. BAR CHECK: Officers heard yelling from the direction of the bar. Officers did a walk-through. The owner questioned Officers why they had kicked people out of the bar at 2 AM. Officers did not kick anyone out. The owner understood and said that was what the bartender told him. The officers did not take any enforcement actions.
- 5. Event #24009930.01/24/2024 at 1:21 AM. 911 HANG-UP: Two officers were dispatched to a male who was heavily intoxicated and called 911. There were no issues, and officers did not take any enforcement actions.

ALCOHOL BEVERAGE DEMERIT POINTS ASSESSED

None

Respectfully submitted, Lt. Nate Stetzer



Wausau Police Department

515 Grand Ave

Wausau, WI 54403

Ph. 715-261-7800

ADDENDUM #1: SYNOPSIS OF CURRENT DEMERIT POINTS

Aftershock Bar & Grill

25 Demerit Points

Sale to Underage Person (06/27/2023)

C & B Supermarket

25 Demerit Points

Sale to Underage Person (04/20/2023)

Christine's Bar

25 Demerit Points

Leave with Open Container (05/07/2023)

Cop Shoppe Pub

25 Demerit Points

Sale to Underage Person (06/27/2023)

75 Demerit Points

Uncooperative with Police (09/05/2023)

Den Mar Bar

50 Demerit Points

No Licensed Bartender on Duty/Premise (02/08/2023)

Kwik Trip Store #728 (Kent Street) 25 Demerit Points

Sale to Underage Person (06/27/2023)

Loppnow's Bar

25 Demerit Points

Sale to Underage Person (08/09/2023)

Matt's 101 Pub

25 Demerit Points

Sale to Underage Person (04/20/2023)

Malarkey's`

25 Demerit Points

Leave with Open Container (09/24/2023)

Moua's Callon Street Pub

25 Demerit Points

Sale to Underage Person (06/27/2023)

M & R Station

50 Demerit Points

Disorderly Conduct on Premises with Firearm (09/20/2023)

25 Demerit Points

Wagner Shell Gas Station

25 Demerit Points

Sale to Underage Person (06/27/2023)

Whiskey River Bar & Grill

25 Demerit Points

Open After Hours (06/19/2023)

Matthew Barnes
Chief

Todd Baeten Deputy Chief Benjamin Graham Detective Captain Melinda Pauls Patrol Captain

Nathan Cihlar Administrative Captain



Wausau Police Department

515 Grand Ave

Wausau, WI 54403

Ph. 715-261-7800

Wausau on the Water 50 Demerit Points No Licensed Bartender on Duty/ Premise (08/19/2023) **To:** Public Health and Safety Committee

From: Tracy Rieger, Community Outreach Specialist

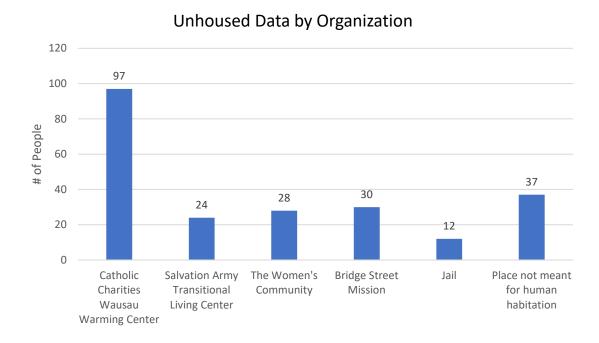
Date: January 22, 2024

Re: Community Outreach Update



Unhoused Data

The following graph shows the number of unduplicated¹ persons housed by each organization in the previous month.



Unhoused Data Summary

In January, data suggests there were approximately 228 unhoused individuals in Wausau. As indicated in the footnote, 228 is not the true number of unhoused. As of today, organizations do not cross-reference names when coming up with their unduplicated count. This means an unhoused individual may be part of more than one organization's count, thereby inflating the true number of unhoused. An example is provided in the footnote. This number also does not include those individuals who are considered "couch surfing".

¹ The numbers reflected do not eliminate duplicates across organizations. For example, a person who stays at Catholic Charities and the Salvation Army in the same month will count as 1 person for each organization.

In the graph above, 84 percent of the unhoused sought or received shelter in the month of January, 16 percent of the unhoused were living outside, or in places not meant for human habitation.

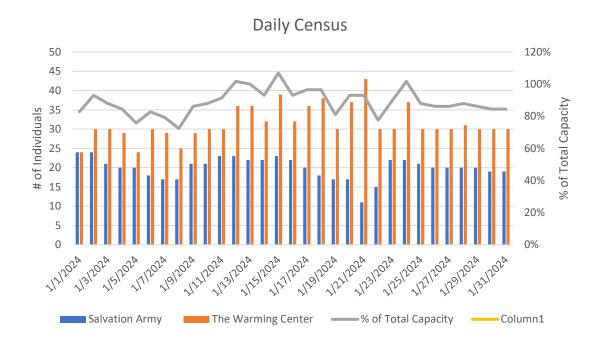
The Women's Community data includes crime victims who sought shelter because their home was unsafe. This number reflects both single females (11) and their children (17).

Bridge Street Mission includes individuals who have received shelter after release from jail/prison, drug rehab, or homelessness. In previous reports, the number reported to this committee only reflected a small number of individuals who sought shelter in preparation for being transitioned into the "apartments" on the main level of the building. The number reflected should include all individuals who are housed at Bridge Street Mission, because without this amazing program in our community, 30 (per this month's census) individuals would likely be unhoused in our community.

The Marathon County Jail includes individuals who identify as "homeless" or "unhoused" at the time of booking.

Daily Census

We are working hard to collaborate with partner organizations to get a handle on shelter capacity in Wausau. It's important to know if we're meeting or exceeding capacity. The Salvation Army has a capacity of 28 (18 males bunks, 2 family rooms to equal 10 total bunks). The Warming Center has increased their capacity to 30 but can expand to 40 when temperatures fall below 15 degrees or above 90 degrees. In sum, there is shelter space for 58 individuals on a given night between the 2 organizations.



Daily Census Summary

On average, capacity was at 89 percent for the month of January. The Salvation Army did not reach maximum capacity at all for the month of January. Catholic Charities was at or over their capacity a total of 25 days in the month of January.

Continued collaboration exists to ensure that the unhoused population have access to services.

We continue to work with our partner organizations to learn how many people are turned away each day. In addition to capacity, individuals are turned away for a variety of other reasons. The "turn-away" statistics for the month of January are as follows: Catholic Charities = 70 (all were turned away due to capacity) and Salvation Army = 29 (14 males turned away due to criminal record, and 3 females turned away due to capacity, 3 families (10 total individuals) turned away due to capacity, 2 males turned away per Mary.

Outreach Update

In January, outreach resulted in 1 individual receiving housing. 8 individuals met with Outreach Specialist and were given resources and assistance with housing applications, etc. Year to date, 44 individuals have been assisted into stable housing. 9 of the 4 have re-entered homelessness due to eviction or mediated agreement to vacate the property.

In addition to assisting with housing, we have also provided additional aid like transportation to medical/psychiatric appointments, bus passes, medication management, collaboration with St. Vincent DePaul, Catholic Charities, NCCAP, Social Services, Probation/Parole, and CW Solutions (FSET). Assistance was also provided with obtaining identification, setting individuals up with additional services through the ADRC as well as Community Treatment through NCHC. Case Management is a service provided through both resources.

Collaboration with landlords and other non-profit agencies is on-going. Office hours at agencies throughout the city have proven beneficial in reaching the unhoused population.

Challenges and Opportunities

While we celebrate every time an unhoused individual achieves stable housing, the work does not and cannot end there. Generally, the unhoused population is vulnerable. Without someone providing ongoing support, management, intervention, accountability, and aid, the chances of remaining housed wane dramatically. In other words, our work can and will be undone in short order without systems to sustain the work. Thankfully, there are systems in place, but there are also gaps. Where gaps in case management exist, we are filling that void. We recognize, however, that our time and resources are limited in this regard. As a result, we are working to improve our understanding and relationship with existing systems while also exploring solutions that not only bridge the gap to housing, but to the essential supports that will make housing permanent.

Community on call Initiative

Discussion surrounding the activation and successful launch was discussed during the January Health and Safety Committee meeting. So far, the weather has not met criteria to activate beyond the month of January.