



WAUSAU WATERWORKS

FOR YOU!

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Water Meter Exchanges

The Public Service Commission of Wisconsin, which regulates all Wisconsin water utilities, requires that all water meters be tested periodically. Residential and small commercial meters are to be exchanged and tested once every ten (10) years. This testing ensures that your water usage is correct and represents a fair billing.

You will receive a post card in the mail from Wausau Water Works when it is time to change your water meter with instructions on how to schedule an appointment.

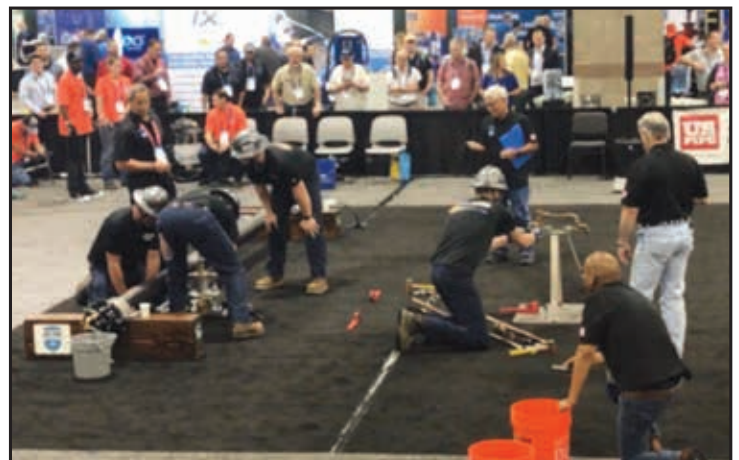
Generally, the meter exchange can be completed within a half hour. Please note that our meter technicians will need to turn off your water to exchange the meter, so it is important that everyone in your family is aware of this temporary outage.

Water meters are generally located in the basement of your home or business. Please keep the area around your meter clear for easy access.

Bull Falls Tappers Compete at National Competition

Wausau's Bull Falls Tappers attended the American Water Works Association Annual Conference & Exposition in June. They competed with teams from across the country as well as Canada and Mexico. Each team had a chance to complete two taps in an exciting contest which puts skills and muscles against the clock. The object of the competition is to tap a section of pressurized water main, attach a copper water service line and then turn on the service to see if there are any leaks. Judges critique the work and penalize for any infractions. In their trip to Denver, Wausau placed 14th overall, with a time of 1 minute and 50.69 seconds.

The competition helps the teams hone their tapping skills, while also providing networking opportunities with peers from around the Country. Members of the 2019 team included Captain Ray Younger, Copper Man Rick Dorn, Cranker Floyd Smith Jr., and Star Man Ryan Fischer.





Schedule of Rates

WAUSAU WATER WORKS

407 Grant Street - City Hall
Wausau, WI 54403-4783

Phone: 715 261-6530 • Fax: 715 261-6535

E-mail: waterworks@ci.wausau.wi.us

Office Hours: Monday-Friday 8:00 am-4:30 pm

WATER RATES

EFFECTIVE AUGUST 1, 2019

Quarterly Service Charge (based on meter size)

5/8 Inch Meter.....	\$17.07
3/4 Inch Meter.....	17.07
1 Inch Meter.....	27.87
1-1/4 Inch Meter.....	40.62
1-1/2 Inch Meter.....	49.17
2 Inch Meter.....	72.12
3 Inch Meter.....	129.51
4 Inch Meter.....	186.84
6 Inch Meter.....	347.49
8 Inch Meter.....	531.09
10 Inch Meter.....	776.91
12 Inch Meter.....	1022.79

Plus Volume Charge:

Residential Customers

All water used - \$2.29 per 100 cu. ft.

Non-Residential Customers

First 6,000 cu. ft. \$2.29 per 100 cu. ft.

Next 54,000 cu. ft. used - \$2.13 per 100 cu. ft.

Over 60,000 cu. ft. used - \$1.80 per 100 cu. ft.

Irrigation Class - All water used - \$3.28 per 100 cu. ft.

Bills for water and sewer service are issued quarterly and due the 20th of the month. A 1% late payment charge is added to the outstanding balance after the 20th of each month and is applicable to all customers. To avoid late payment charges, all bills must be received in the **office of the City Treasurer** by the due date printed on the front of the bill. Customers who pay at remote collection sites (grocery stores) are recommended to make payments prior to due dates to ensure timely receipt by the City Treasurer.

PUBLIC FIRE PROTECTION FEES

EFFECTIVE AUGUST 1, 2019

Quarterly Service Charge (based on meter size)

5/8 Inch Meter.....	\$10.47
3/4 Inch Meter.....	10.47
1 Inch Meter.....	26.16
1-1/4 Inch Meter.....	38.70
1-1/2 Inch Meter.....	52.32
2 Inch Meter.....	83.73

3 Inch Meter.....	157.35
4 Inch Meter.....	262.26
6 Inch Meter.....	524.49
8 Inch Meter.....	835.95
10 Inch Meter.....	1,255.53
12 Inch Meter.....	1,675.14

SEWER RATES

EFFECTIVE FEBRUARY 1, 2019

Quarterly Service Charge (based on water meter size)

5/8 Inch Meter.....	\$20.40
3/4 Inch Meter.....	20.40
1 Inch Meter.....	27.60
1-1/4 Inch Meter.....	38.40
1-1/2 Inch Mete.....	44.40
2 Inch Meter.....	74.40
3 Inch Meter.....	134.40
4 Inch Meter.....	219.60
6 Inch Meter.....	433.20
8 Inch Meter.....	681.60

Plus Volume Charge

All volume, as recorded by the water meter each quarter shall be charged at the rate of \$3.11 per 100 cubic ft.

All customers are billed for sewer based on the amount of water used each quarter. Unmetered sewer rate is \$82.60 per quarter in the City and \$103.00 per quarter outside the City.

PRIVATE FIRE PROTECTION CHARGES

EFFECTIVE APRIL 1, 2015

This service is for unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes, (where same are connected permanently or continuously to the mains) and private hydrants.

2 Inch or Smaller Connection.....	\$ 12.00
3 Inch Connection.....	22.50
4 Inch Connection.....	37.50
6 Inch Connection.....	75.00
8 Inch Connection.....	120.00
10 Inch Connection.....	180.00
12 Inch Connection.....	240.00

CHARGES FOR TURNING ON SERVICE

Turn on valve at curb (includes meter installation if needed)

During Normal Business Hours.....	\$60.00
After Hours.....	100.00

LATERAL CONNECTIONS

1" Water Lateral Connection . . . Based on Time & Materials
1-1/2" or Larger Water Lateral . . . Based on Time & Material

MISSED APPOINTMENT FEES

During Normal Business Hours.....	\$60.00
After Hours.....	100.00

MISCELLANEOUS

Payments Not Honored by Financial Institution. . . \$40.00

How to Prevent **FROZEN PIPES**



OUTDOOR TIPS

- ✓ Drain excess water from sprinkler systems
- ✓ Disconnect garden hoses from outside faucets, allowing them to drain
- ✓ Insulate outdoor faucets with foam covers

INDOOR TIPS

- ✓ Make sure any pipes that are at risk of freezing are well insulated
- ✓ Keep doors and windows in your basement closed
- ✓ Basements should be heated to 50°F
- ✓ Leave cabinet door open under sinks that are located on exterior walls.
- ✓ Finished basements should allow airflow around meter, especially if meters are encased behind a wall.
- ✓ Space heaters may keep living areas warm, but they prevent the furnace from running, allowing basement temperatures to drop and cause water pipes to freeze.

IF PIPES DO FREEZE, MAKE SURE YOU NEVER THAW THEM WITH AN OPEN FLAME!

- ✓ Turn off your main water supply.
- ✓ Use a hair dryer or heat tape to thaw pipes.
- ✓ Turn on the main water supply and inspect for leaks.

**** IF CRACKS OR LEAKS ARE FOUND, TURN OFF MAIN WATER SUPPLY AND CONTACT A PLUMBER. ****

Unidirectional Flushing Continues

In 2016 Wausau Water Works implemented a unidirectional flushing program to help us continue to provide high-quality water to our customers. This is a high volume flushing where staff will open and close pre-determined valves to isolate specific sections of water main. Fire hydrants are then flushed to pull the water from one direction (hence the term “unidirectional”), the speed and volume of water create a scouring action to remove the built up of sediment from the water mains.

Notification to customers is done in several ways. Post cards are mailed to each customer with a water service that will be affected by each flush, the use of the City of Wausau Public Works and Utilities Facebook page also helps spread information to customers. As crews make progress they place signage ahead of them to help notify customers that we will soon be in that area. Please understand there is no way we can determine an exact time /date that we will be in a location, or the time it will take to flush out the accumulated sediment.

During the flushing process customers in the vicinity will notice some discoloration in the water and temporary drop in water pressure. Your water may be discolored for a short period of time and could stain laundry. If possible, do not use you water while flushing is occurring. To correct any discoloration, run your cold water for a few minutes to remove the discoloration from the internal plumbing.

If this does occur please understand crews are working to minimize any inconvenience to our customers. If you have any questions please contact Wausau Water Works at 715-261-7265.

Wausau Water Works to Issue Delinquent Notices

Notices for delinquent water and sewer bills will be issued in early October to property owners and tenants. These bills are due by November 1, 2019 to avoid an additional 10% penalty. If not paid by November 15, the total owing, including the 10% penalty, will be added to the property taxes.

Recent changes in the law now states that these charges may also show up in the Circuit Court Access Program (CCAP) program under the tenant's name.

This could have a bearing for tenants who are looking at renting other properties and have delinquent water and sewer bills as potential landlords would be able to see that information. Should you have any questions regarding this new law or outstanding balances, please contact Wausau Water Works at 715-261-6530.

Wausau River District *Events*

Phone: 715-218-9457
Email: Blake@WausauRiverDistrict.org
Website: <http://www.wausauriverdistrict.org>

Downtown Wausau Dining Week October 14 - 18, 2019

Location: Throughout downtown's Wausau River District
Description: Downtown Wausau Dining Weeks is Wausau's favorite feast! Participating restaurants will feature a special meal for lunch and dinner, allowing you to experience the many wonderful tastes of our downtown

Holiday Open House Nov. 1-3, 2019

Location: Throughout downtown's Wausau River District
Description: Kick off the holiday season with a festive holiday weekend! The open house will feature elves, carolers, door prizes, refreshments, and a free trolley! A great time to get a jump on your holiday shopping with some unique local finds.

Small Business Saturday Nov. 23, 2019

Location: Throughout downtown's Wausau River District
Description: Shop your favorite local stores for unique finds in clothing, jewelry, gifts, accessories, sporting goods, and so much more! Feel good about shopping when you visit your favorite local stores and keep the holiday goodwill going. Did you know that shopping local puts up to 20% more money back in to the local community than does shopping at a national chain? So when you shop Small Business Saturday, you'll not only find a unique gift, but you'll be giving the gift of a sustainable community.

Recycling Audit

The City of Wausau is excited to step up our game when it comes to residential recycling! We understand it can be difficult to know what is acceptable in your recycling carts. To help us provide you with better how-to-recycle resources, we are conducting a recycling audit.

The purpose of the audit is to understand how effective our recycling program is, and what the city can do to improve awareness and education about how to recycle right. Sponsored by local packaging solutions provider Rocket Industrial, the audit is a collaboration between the city, ERbin (a local startup), Harters, and the Marathon County Solid Waste Department.

The audit will take place during the week of October 7. That week, representatives from the collaborating organizations will audit the recycling and refuse bins of about 125 residents from five randomly selected neighborhoods. There will be no release of any confidential information about the waste audit or any personal items that may be seen during the inspections. The audit was approved by the City Council in August. If you have any questions about this audit, please contact the Marathon County Solid Waste Department information line at 877-270-3989, or email Michelle Goetsch at mgoetsch@erbinusa.com

