



WAUSAU WATERWORKS

FOR YOU!

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Call Diggers Hotline Before You Dig

Construction projects such as installing decks, fences and tree planting are another sign of spring. Homeowners are reminded to contact Diggers Hotline before you dig by simply dialing 811 from any land line or cell phone. Or, you can place an online request at www.diggershotline.com.



**Know what's below.
Call before you dig.**

Homeowners are also reminded that they must allow 3 business days (not including the day the request is called in) for all their utilities to be located before they dig, and should plan their projects accordingly. There is no cost to the homeowner to contact Diggers Hotline, who will then inform all utilities with buried facilities, such as water, sewer, gas and electric utilities, telephone and cable companies of your intentions to dig in a specific area.

Water lines are marked in the street and up to the curb stop (shut off valve) which is typically located in the boulevard area. Water pipes beyond that point and into the house were installed privately and the utility does not have any record of where they are located.



Do Not Discard

Every year, homeowners needlessly pay for radio transmitters that are lost or thrown away during construction projects. Please, if you are planning to re-side your home or do any other construction that may affect the location of these boxes, give us a call at 715-261-7265. We can schedule an appointment for a technician to come out and relocate the radio box which will prevent any additional cost to you.

Wausau Water Works Payment Options:

- Pay online at our customer web portal at wausauwi.azurewebsites.net
- Pay by phone at 1-833-610-5707 (option #5)
- Mail in payment or pay in person

Spring Hydrant Flushing Begins May 10th

Avoid water use during the scheduled flush, especially for laundry purposes. It is particularly important to **NOT** use bleach in your laundry as it may stain your clothing. It is also suggested that you bypass water softeners during this time. Please also be aware that some homeowners may experience very low pressure during the flushing process.

Wausau Water Works anticipates the flushing to last about two weeks depending on emergencies or weather related delays. The progress may lead to flushing more than one zone per day. To work more efficiently the Wausau Water Works Department will completely flush the West Side before moving to the East side.

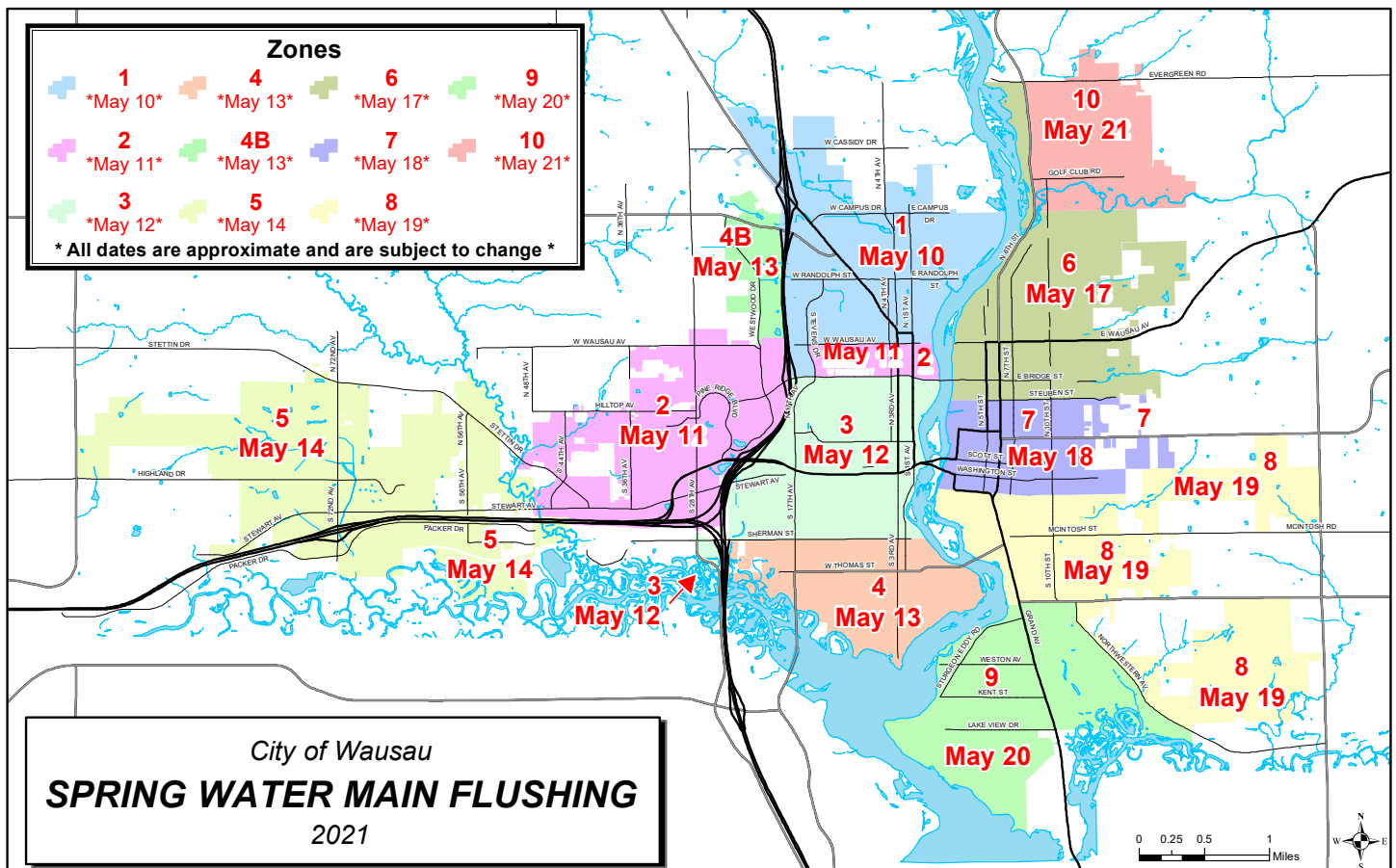
FLUSHING SCHEDULE:

West Side

- Zone 1** - West Wausau Avenue north to City limits
- Zone 2** - Wausau Avenue south to Bridge Street and Pine Crest area to Stettin Drive, west to 48th Avenue and north to Hilltop Avenue.
- Zone 3** - Bridge Street south to Sherman Street
- Zone 4** - Rosecrans Street south to City limits
- Zone 4B** - high pressure zone by 28th Avenue Reservoir, Highway U
- Zone 5** - 56th Avenue west to City limits

East Side

- Zone 6** - Steuben Street north to Sylvan Street; 6th Street to City limits (Evergreen Road), Riverview Court and Riverview Drive
- Zone 7** - Hamilton Street south to Forest Street
- Zone 8** - Kickbusch Street south to Town Line Road and Northwestern Avenue
- Zone 9** - Town Line Road south to City limits
- Zone 10** - Riverview area



IMPORTANT NOTICE - Wipes & Personal Hygiene Products Clog Sewer Lines!

Many household products are labeled and marketed as **DISPOSABLE** and/or **FLUSHABLE**; many baby and adult personal hygiene products, along with household wipes and cleaning towellettes are labeled both disposable and flushable. While these products may be marketed as a convenience item in this way, the truth is that these types of items have the ability to clog and stop up not only the sewer line on your property, but also can cause blockage and service problems in the public sewer system and pump stations.


Unlike toilet paper, these products **DO NOT** break down once they are flushed. They can cause blockages in your on-site sewer, **especially older pipelines that may have greases, roots, or other obstructions already existing**. A repair of the on-site sewer line can leave the home owner or business owner with a **very costly sewer repair**.

On a larger scale, when these products make their way into the public sewer system they collect together, causing very large obstructions and clogs in the main collector lines and get tangled in pump stations requiring repair or replacement of equipment.

What We All Can Do To Help...

The following items should **NEVER** be flushed into the sewer system:



Disinfecting/surface wipes	Mop or "Swiffer" type refills
Baby wipes	Paper towels
Jewelry wipes	Pet care wipes
Cosmetic wipes	First Aid wipes
Disposable diapers or diaper liners	Bio-pads (nursing home, home health care, etc.)
Cotton swabs	Feminine hygiene products
Toilet cleaning pads	ANY Moist type towelettes
 ANY CONSUMER ITEM THAT IS NOT TOILET PAPER!	

Every home and business has a sewer connection to the public sewer system. This connection runs from the home or business to the sewer main where it is connected to the public sewer system. This on-site sewer line is the responsibility of the home or business owner to keep clear so there are no back-ups of wastewater into the home or business. Save yourself and your Sewer Utility from costly repairs and/or replacement bills. **Do not flush the listed items; place them in the trash, not the toilet.**

Urban Wood Utilization

Residents often ask what happens with the wood from the trees removed in the boulevard or park lands. Many think of this wood as a waste product, or no more valuable than simply firewood. While that thought process is common, it is not the norm for the wood generated through the removal process of publicly owned trees.

It is standard practice that the resident has first right of refusal on the wood from a boulevard tree removed adjacent to their property. Homeowners often have no use for the wood, so this is where a coordinated effort begins to find the best possible use for the wood generated.

From contacts to contracts, much of Wausau's urban wood finds a suitable home. Currently, many of the trees being removed within the city are ash. We have contracted with an urban wood utilization company, Urban Evolutions, to purchase ash logs that will be used for veneer as well as flooring at a commercial site in the Fox Valley. In addition to this specialty market, many of the logs are used by area mills in the way of pulp and saw timber. Since some of the wood generated does not qualify as pulp or saw timber, we sell odd size/shaped material on auction for woodworking as well as firewood.

Another partnership that is emerging this year is with the Wausau School District. The district received a grant to purchase a portable sawmill to use as a teaching tool. The lumber generated from the removal of City boulevard trees will be used for construction and woodworking by the students. This is perhaps the best possible partnership, educating students with a locally grown resource.

The take home message is that Wausau is able to capitalize on revenue from what many view as a waste product. One person's trash is another person's treasure!

Andy Sims
Wausau City Forester



Image courtesy of Urban Evolutions