

Water Main Breaks

Winter Is Here

Adopt a Hydrant

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WAUter Savvy Campaign

Partnership to address chronically homeless persons



WAUSAU WATERWORKS

FOR YOU!

Water Main Breaks

Cold winter temperatures bring water main breaks! We are asking for your help in spotting water main breaks. If you see any running water any time of day, please call Wausau WaterWorks, at 715-261-7265 to let us know. Reporting main breaks when you see them helps us keep repair costs down and limit property damage.



Winter Is Here

Our crews are responding to frozen services and water main breaks as fast as they can. While crews are working please avoid the area and give them room to work. Our equipment is big and needs room to operate and ensure a safe work site for our employees.

To help relieve some of the calls please take time to winterize your homes and protect your water pipes.



Adopt a Hydrant

As winter comes and drops that snowy blanket on everything, it's important to remember your neighborhood fire hydrant as you're shoveling or snow blowing. Remember, keeping hydrants free of snow and accessible to fire fighters could mean saving your property or your neighbors and could mean the difference between life and death.

Notice of Rate Increase

Water Customers of the Wausau Water Utility

This is to give you notice that the Wausau Water Utility has implemented an increase in water rates effective January 1, 2021, please refer to the table published in this newsletter. If you have any questions about the rate increases, call the Wausau Water Utility at (715) 261-6530.



Schedule of Rates

EFFECTIVE JANUARY 1, 2021

WAUSAU WATER WORKS

407 Grant Street - City Hall

Wausau, WI 54403-4783

Phone: 715 261-6530 • Fax: 715 261-6535

E-mail: waterworks@ci.wausau.wi.us

Office Hours: Monday-Friday 8:00 am-4:30 pm

WATER RATES

EFFECTIVE JANUARY 1, 2021

Quarterly Service Charge (based on meter size)

5/8 Inch Meter.....	\$24.81
3/4 Inch Meter.....	24.81
1 Inch Meter.....	40.62
1-1/4 Inch Meter.....	55.47
1-1/2 Inch Meter.....	69.72
2 Inch Meter.....	106.83
3 Inch Meter.....	174.00
4 Inch Meter.....	264.00
6 Inch Meter.....	474.00
8 Inch Meter.....	720.00
10 Inch Meter.....	1,047.00
12 Inch Meter.....	1,371.00

Plus Volume Charge:

Residential Customers

All water used - \$2.91 per 100 cu. ft.

Non-Residential Customers

First 6,000 cu. ft. \$2.91 per 100 cu. ft.

Next 54,000 cu. ft. used - \$2.71 per 100 cu. ft.

Over 60,000 cu. ft. used - \$2.25 per 100 cu. ft.

Irrigation Class - All water used - \$4.35 per 100 cu. ft.

Bills for water and sewer service are issued quarterly and due the 20th of the month. A 1% late payment charge is added to the outstanding balance after the 20th of each month and is applicable to all customers. To avoid late payment charges, all bills must be received in the **office of the City Treasurer** by the due date printed on the front of the bill. Customers who pay at remote collection sites (grocery stores) are recommended to make payments prior to due dates to ensure timely receipt by the City Treasurer.

PUBLIC FIRE PROTECTION FEES

EFFECTIVE JANUARY 1, 2021

Quarterly Service Charge (based on meter size)

5/8 Inch Meter.....	\$13.14
3/4 Inch Meter.....	13.14
1 Inch Meter.....	32.76
1-1/4 Inch Meter.....	48.45
1-1/2 Inch Meter.....	65.49
2 Inch Meter.....	104.79

3 Inch Meter.....	198.00
4 Inch Meter.....	327.00
6 Inch Meter.....	654.00
8 Inch Meter.....	1,047.00
10 Inch Meter.....	1,575.00
12 Inch Meter.....	2,100.00

SEWER RATES

EFFECTIVE OCTOBER 1, 2020

Quarterly Service Charge (based on water meter size)

5/8 Inch Meter.....	\$23.06
3/4 Inch Meter.....	23.06
1 Inch Meter.....	31.13
1-1/4 Inch Meter.....	43.36
1-1/2 Inch Meter.....	50.28
2 Inch Meter.....	84.18
3 Inch Meter.....	151.98
4 Inch Meter.....	248.15
6 Inch Meter.....	489.84
8 Inch Meter.....	770.50

Plus Volume Charge

All volume, as recorded by the water meter each quarter shall be charged at the rate of \$3.75 per 100 cubic ft.

All customers are billed for sewer based on the amount of water used each quarter. Unmetered sewer rate is \$98.09 per quarter in the City and \$103.47 per quarter outside the City.

PRIVATE FIRE PROTECTION CHARGES

EFFECTIVE JANUARY 1, 2021

This service is for unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes, (where same are connected permanently or continuously to the mains) and private hydrants.

2 Inch or Smaller Connection.....	\$18.00
3 Inch Connection.....	33.00
4 Inch Connection.....	54.00
6 Inch Connection.....	105.00
8 Inch Connection.....	168.00
10 Inch Connection.....	252.00
12 Inch Connection.....	336.00
14 Inch Connection.....	420.00
16 Inch Connection.....	504.00

CHARGES FOR TURNING ON SERVICE

Turn on valve at curb (includes meter installation if needed)

During Normal Business Hours.....	\$60.00
After Hours.....	100.00

LATERAL CONNECTIONS

1" Water Lateral Connection . . . Based on Time & Materials
1-1/2" or Larger Water Lateral . . . Based on Time & Material

MISSED APPOINTMENT FEES

During Normal Business Hours.....	\$60.00
After Hours.....	100.00

MISCELLANEOUS

Payments Not Honored by Financial Institution. . . \$45.00

Wausau Waterworks introduces WAUter Savvy campaign

Water is one of our most important and essential resources. But the cost of treating and distributing clean, safe water to homes and businesses across the country and here in Wausau is going up.

That's why Wausau Waterworks is excited to launch an educational campaign to help you use water more efficiently and save money in the process.

WAUter Savvy will be introduced this month through the Wausau newsletter, website, bill-stuffers, and other local media.

While water rates remain comparable with those in other cities of our size, the construction of new and refurbished treatment facilities and increasing maintenance and operational costs will increase rates over the next few years.

The Wausau Waterworks board is committed to helping customers get the best value for their money by sharing ways they can save. WAUter Savvy will show users how to conserve water in their homes and businesses, as well as ways they can reduce outdoor water use for activities with guidance backed up by state and federal science.

You'll see ideas and advice over the next few months including ways to use water efficiently in bathroom sinks, showers and tubs, and how to purchase and install water-saving fixtures. We'll also highlight practical water use in cooking and washing. We'll even address the highest volume use of all, irrigation, and include tips on lawn watering and water-saving landscaping.

Of all our important utilities, water remains a good value. We want to help you use it as efficiently as possible.

\$WAUter Savvy

SAVE WATER. SAVE MONEY.

<https://www.ci.wausau.wi.us/wautersavvy>

"ABOUT THE HOUSE"

Being "Full Of It" Is OK

Wash full loads of dishes and clothes, or lower the water settings. Energy Star® labeled models use up to 50 percent less water.

Stop Those Leaks

A dripping faucet can waste 20 or more gallons of water a day, a leaking toilet several thousand gallons a year.

Twice As Nice

Recycle indoor water and use for plants. Saves gallons of water each month.

"IN THE BATHROOM"

Be A "Tub Half-Full" Kind of Person

Fill the bathtub halfway or less. A full tub can require up to 70 gallons of water!

Object in Mirror Is Savvier Than It Appears

Turn off water when brushing teeth or shaving. Daily savings of up to 8 gallons.

Make Your Singing Career Short

Or, shower for only 5 minutes. Daily savings: 7.5 gallons.

"AROUND THE YARD"

Sweep. Don't Spray.

Use a broom to clean outdoor areas. You'll save about 30 gallons for every five minutes you don't use the hose.

New Math: 3" = 50 gallons

Set Mower Blades to 3". Encourages deeper roots and holds moisture better, so less lawn watering needed.

Use Your (Sprinkler) Head

Adjust sprinkler heads and fix leaks. Water your lawn or garden in the cool morning hours to reduce evaporation.



Sources: EPA, DNR

Housing Task Force

Partnership to address chronically homeless persons

The Wausau Police Department and North Central Health Care have recognized that untreated substance abuse and mental health disorders are the primary common factors present with individuals in the downtown Wausau area who are chronically homeless. Over the past several years, Officers have assisted these individuals on any given day to resolve a short-term crisis situation; however long-term success requires ongoing, individualized management and treatment in order to overcome their circumstances, barriers and health risks.

Earlier this year, the Marathon County Housing Task Force was established, led by the United Way of Marathon County. As an initial action step from the Task Force, Wausau PD and North Central Health Care reassigned staff from each of our agencies to start providing full-time care and attention to this population, with the goal of building relationships and helping them achieve stable housing. Our objective is to not apply a one-size-fits-all approach to intervention with this group, but rather to spend significant time gathering information from these individuals to understand their unique stories and needs. This team conducts individualized outreach to accomplish this objective, to earn their trust that we will continue to be there for them in a journey to recovery and a stable home. Our partnership has facilitated more immediate access to treatment options and housing, giving our team more tangible options to offer people when they tell us they are ready for a change.

We are especially excited about a new housing tool for our team, made possible by financial support of the B.A. & Esther Greenheck Foundation, and partnership with Holster Management Inc.. The result is a leased residence on McClellan Street, where our team can now offer transitional housing, without sobriety conditions, while coordinating options for clients who are ready to accept the help. We are also thankful for the new beds supplied by Verlo Mattress, and furnishings provided by St. Vincent de Paul of Wausau, helping us to make it a home. We are excited for the future of those who have had the courage to take the next step with us, and for the example they set for others! We are continually learning and evaluating the ups and downs that naturally come with recovery from long-term circumstances, so that we may adapt and make a lasting impact on the quality of life of those who are struggling.

Like any transitional living arrangement, there are some ongoing supply needs. If you are wondering how you can help with monetary or supply donations, please reach out Ofc. Eric Lemirand or Monica Mynseberg by email below, to ask about our current wish list! eric.lemirand@ci.wausau.wi.us mmynsberge@norcen.org

See more info on their facebook page here: <https://www.facebook.com/WausauPoliceDepartment/videos/179760490512586>

