

works for you!

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2020 Recycling Calendar

Large Item Drop-Off

Yard Waste Site

2020 Census

Department of Inspections

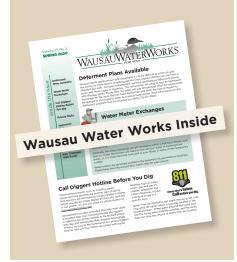
Wausau Area Neighborhood Groups

Boulevard Trees

Ash Tree Update

Memorial Day Parade Cancelled

Attention! Attention



Greetings Wausau,

As my tenure at the city draws to a close, I'd like to say thank you. Thank you Wausau residents who have encouraged and supported me over the years. Thank you to an amazing professional staff and an amazing city workforce. You made me proud every day and I enjoyed working with all of you. Your patience, tireless effort and desire to serve are truly inspiring. Thank you to my family and friends for supporting me through many long work days, late nights and cancelled vacation days. Thank you to our local business community whose vision and willingness to invest in Wausau has helped our city roar back



from the recession posting record growth numbers. I am so proud of what we were able to create together.

Wausau is a different place than it was in 2016. I am proud that we have set in motion the change that was needed to fix dysfunction that was all too common. We created an environment that is supportive but accountable. We opened up government in ways that did not exist when I got here. We live stream and televise meetings so residents can see their leaders in action, we held media roundtables, public engagement sessions and planning meetings. The council worked in partnership with my office to set goals and priorities so we could commit to efforts that brought real progress. We fixed and finished Riverlife, set the mall on track for new opportunities and kicked off new facilities that will serve Wausau for the next 50 years. The path ahead of us is a positive one.

My hope is that this work will continue. Elected officials, please put the election aside and work for common goals. Get to know one another and learn from each other. You are the faces of this city. The image you put forth will determine if the private sector will continue to choose Wausau when it is time to build and grow. There is something to celebrate and be grateful for in this city every day. Seek out and acknowledge those things and don't dwell on negativity.

Lastly, thank you front line and essential workers helping Wausau manage the challenges of COVID-19. We have put proactive measures together to continue public services, protect our workforce and are flattening the curve. Please be safe and continue these efforts. It has been my honor to serve as your mayor the last four years. Be well.

RAX B Mille

Robert B. Mielke, Mayor

Mission Statement... In response to our citizens, we will provide services in the most effective manner in order to promote and enhance our living environment. Plan and encourage positive growth. Promote a positive community image by encouraging citizen involvement and civic pride.

2020 Garbage and Recycling Collection Calendar

Please refer to the table, calendar and map on the previous page to determine your recycling and garbage pick-up day. If you have any questions as to whether you live in a blue or yellow collection area, call City Hall at 715-261-6500.

Recycling carts should be set out with garbage containers between the hours of 3:00 pm the day prior to collection day and should be removed from the curbside area by 11:00 a.m. the day after pick-up. Recycling containers have a green lid and Garbage containers have a blue lid. Garbage pick-up is every week and Recycling cart pick-up is every other week. Placement of the carts at the curbside need to be placed at least 4 feet from other objects such as other carts, mailboxes and trees to accommodate the mechanical arm as it grips the cart and empties its contents. Thank you! **Keep this schedule for future**

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Clean It Up, Wausau

City Of Wausau

Large Item Drop-Off Clean It Up, Wausau

Friday and Saturday, May 29 & 30, 2020 9:00 a.m. - 5:00 p.m.

East end of E. Chellis Street near the Yard Waste Site



The Mayor's N2N (Neighbor to Neighbor) Committee is partnering with local non-profit organizations in another "Clean It Up, Wausau" event for Wausau residents to properly and safely dispose of unwanted items. Items can be dropped off at 105 E. Chellis Street. Follow the signs and please be prepared to **show proof of CITY OF WAUSAU residency!** If you have questions, please call Public Works at 715-261-6960.

UNACCEPTABLE ITEMS

To dispose of these or other items, please call the Marathon County Solid Waste and Recycling Information line at 1-877-270-3989.

- Household Garbage
- Light Bulbs
- Smoke/CO Detectors
- Batteries
- Paint, Chemicals
- Remodeling waste-insulation, fiberglass
- Roofing material
- · Waste oil, antifreeze, lead
- Fertilizers
- · Pesticides, Herbicides
- Compressed Gas Cylinders
- Explosives
- Medication Drop off at local Police Department

MEDICAL EQUIPMENT IN WORKING CONDITION

We are partnering with Good News Project with their HEALTH EQUIPMENT LENDING PROGRAM (HELP Closet). Please drop off any working item listed below. No fees apply.

- Bath Shower Chair
- Crutches, Canes
- Bed Rail

- Walker
- Wheel Chair
- Toilet Seat Riser
- Bathtub grab bars
- Commode
- Knee walker

ITEMS ACCEPTED	FEE
ALL ELECTRONICS:	
All Computers, Faxes, Printers, cell phones, TV's, mice, keyboards, anything with a cord	.40/lb.
Broken TV's	.60/lb.

TIRES:	
Up to 20"	\$5.00
Over 20"	\$10.00

APPLIANCES:	
Microwaves	FREE
Dehumidifiers, Air conditioners	\$10.00
Refrigerators, Freezers	\$10.00
Snow blowers (gas, oil removed)	FREE
Lawnmowers (gas, oil removed)	FREE
Stoves	FREE
Washers, Dryers, Dishwashers	FREE
Scrap Metal	FREE

FURNITURE:	
Mattress/Box Springs	FREE
Tables, Chairs, Sofas, Hot tubs	FREE

City Of Wausau

Yard Waste Site & Large Item Drop Off Dates

The City of Wausau Yard Waste site is located at the east end of East Chellis Street. The site will be locked and gated during non-operating hours and is monitored by video surveillance. Citations will be issued to parties who leave yard waste outside the gate of the facility. Call the Department of Public Works at 715-261-6960, if you have any questions. Office hours are Mon-Friday 7:00 am – 3:30 pm.

YARD WASTE SITE 2020 HOURS OF OPERATION

Monday CLOSED
Tuesday CLOSED
Wadnasday 0:00 am

Wednesday 9:00 am - 8:00 pm

Thursday CLOSED

Friday 9:00 am - 5:00 pm Saturday 9:00 am - 5:00 pm Sunday 9:00 am - 5:00 pm

*Closed Easter Sunday April 12, 2020

LARGE ITEM DROP OFF DATES - CLEAN IT UP, WAUSAU EVENTS

SPRING:

Fri, Sat., May 29 & 30, 2020 9:00 am - 5:00 pm (appliances and electronics for a fee)

SUMMER:

Fri, Sat., July 24 & 25, 2020 9:00 am - 5:00 pm (NO appliances or electronics only large items)

FALL:

Fri, Sat., Sept 25 & 26, 2020 9:00 am - 5:00 pm (appliances and electronics for a fee)

Shape your future START HERE >

Census 2020

The City of Wausau 2020 Census Complete Count Committee encourages residents to complete the 2020 Census today. Every household in the Wausau area is encouraged to participate.

COVID-19 has had a hindering factor on the U S. Census Bureau's ability to launch the 2020 Census. Every household will receive an invitation letter to participate with specific instructions on how to be counted. For the first time, residents will be able to respond online or by phone, and will still be able to respond by mail, if they prefer. (Please note that the invitation reads "Resident" with your address and can be misleading and look like junk mail. It is not junk mail.) Take every effort to read through the invitation and respond on line or call the number listed on the invitation if you have questions. If you don't respond once you receive the first invitation, three other invitations will be sent between now and the end of May.

Mayor Mielke said "It has never been easier to respond to the 2020 Census questionnaire – go online and insert your invitation code sent to you, call **1-844-330-2020** to complete the census over the phone, or complete the form by mail when it arrives – this will avoid a census enumerator knocking at your door".

If residents call to complete their census, assistance will be provided in English, as well as in 12 additional languages: Spanish, Chinese, Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese and Japanese. Telephone assistance is available seven days a week from 7 a.m. – 2 a.m. Eastern Daylight Time (EDT). The language options above reflect the diversity of the U. S. as a whole, and will ensure that over 99% of U. S. households can respond online or over the phone in their preferred language.

"Please don't allow fear and false information prevent you from being counted in the 2020 Census. The U. S. Census Bureau is bound by law to protect your answers and keep them strictly confidential. In fact, every employee takes an oath to protect your personal information for life", says Kathi Groeschel, Chair Liaison of the Complete Count Committee.

Census data collected will help determine how over \$675 billion in federal funding is distributed each year for things like housing assistance, education, health programs, infrastructure, and public transportation. Wisconsin receives \$12.6 billion annually alone based on census data. For every resident that goes uncounted, Wisconsin risks losing \$1,600 every year over the next 10 years. Additionally, census data will decide how many seats Wisconsin has in the U. S. Congress and election wards.

"It only takes 10 minutes to complete the 2020 Census questionnaire. The investment is well worth the time for our families and community. Wisconsin benefits from 55 federal programs based on census data, programs that will benefit our most vulnerable populations during the pandemic. These include food assistance, emergency housing, road repairs, and health care, to name a few," says Kathi Groeschel

The U. S. Census is mandated by Article 1, Section 2 of the U. S. Constitution and takes place every 10 years. The tally must include people of ALL ages, races and ethnic groups regardless of their citizenship status. (As a note, the 2020 Census DOES NOT ask whether you or anyone in your home is a U. S. citizen). If you would like more information about the 2020 Census, please visit: **Census.gov**



DEPARTMENT OF INSPECTIONS, ZONING, AND ELECTRICAL SYSTEMS

inspections@ci.wausau.wi.us

(715) 261.6870

NEW 2020 Zoning Code

The City of Wausau has adopted a new Zoning Code beginning January 1, 2020. Although many codes remain the same, there are some changes that may impact your Spring and Summer projects. One such area of change is in regard to **Fences:**

- Max 4 foot height when located within the front yard or corner yard. (previously 3 foot) Side or rear yard height remains at 6 feet.
- Fences shall be erected so as to locate visible supports and other structural components with the **finished side facing outward**.
- Any fence located in the front yard shall be a maximum of 50% opaque, meaning that the spaces between the pickets are equal to or greater than the width of the pickets.

Please review the **WMC Zoning Section 23** for additional 2020 code changes before beginning work, or contact the Inspections Department at (715) 261.6780 with any questions.



Home Occupation

Home Occupation is defined as economic activities performed within a residential dwelling unit. Home Occupations are intended to provide a means to accommodate a small homebased family or professional business without the necessity of a rezoning from a residential to a business district. Home Occupations are limited to low intensity businesses and businesses with limited overlap of customer visits. A yearly permit is required. Please refer to WMC Sec 23.03.28 (4) for additional information. Applications are available online.



May is Building Safety Month!

City of Wausau Department of Inspections, Zoning & Electrical Systems participates in worldwide campaign to promote building safety. Informational flyers will be available at City Hall, and on our website.

Stayed tuned for Local Event updates!



Residential Rental Unit Registration

The city of Wausau has many rental units within our city limits. Property maintenance and decent, safe, and sanitary living environments are a top concern, therefore, the city has adopted a residential rental unit registration program. This ordinance requires the owner(s) of residential rental properties to register with the City of Wausau, providing the owner's contact information, or at the option of the owner, a primary contact person for the property. The owner is responsible for ensuring that the contact information is current at all times, and any updates are submitted within thirty (30) days of any changes.

A residential rental dwelling unit means any independently rented living space whose term of lease is 30 days or greater. It does not include rest homes, convalescent homes, nursing homes, hospitals, assisted living centers, community based residential facilities, adult homes and other facilities licensed or certified by the Wisconsin Department of Health Services, or properties owned or operated by the City of Wausau or its Community Development Authority.

A registration fee of **ten dollars (\$10.00 dollars) per building** shall be paid by the owner at the time of initial registration, a change of ownership, and/or a change of contact information.

The complete ordinance can be found in <u>Chapter 16.04.030 Residential Rental Contact Registration</u> of the Wausau Municipal Code.

Wausau Area Neighborhood Groups

The City of Wausau currently has ten neighborhood groups operating in the city. These neighborhood groups are organized and run by the citizens who live in the area. The overall goal of the neighborhood groups is to improve the quality of life in Wausau and their neighborhoods. During the meetings, citizens have the opportunity to speak with their neighbors, elected officials, Wausau Police Officers, and city employees.

Citizens can share their concerns, voice grievances, or ask questions. The neighborhood group has the ability to have a unified voice to the Police Department and City Government. Please consider attending one of the following neighborhood groups. If your residence is not in an established neighborhood group and you are interested in starting one, please contact Wausau P.D. Officer Nate Stetzer at 715-261-7970.

Want to be notified about when your area's neighborhood group meeting is? Sign up at Nixle.com to start receiving notifications about your neighborhood group today.

The Longfellow Neighborhood
Group is bounded by Townline Road
north to Forest Street and Grand
Avenue east to the railroad tracks.
The Longfellow group meets the 1st
Monday of every month at 6:30 PM
at the Wausau Police Department.
A contact for this group is Anne
Heidemann 715-845-4148

The **S.W. Jones Neighborhood Group** is bounded by Thomas Street to West Street and 17th avenue to 3rd Avenue. The S.W. Jones group meets the 3rd Monday of every month at 6:30 p.m. at GD Jones School. A contact for this group is Officer Garrett Carr 715-261-7952.

The Werle Park Neighborhood Group is bounded by the south side of West Street north to the south side of Stewart Avenue and the east side of 3rd Avenue west to the west side of 9th Avenue. Werle Park Neighborhood Group meets the 3rd Monday of the month at 6:00 pm at the U.W.M.C. in the Terrace Room (#100), use the west side entrance.

The Westies Neighborhood Group is bounded by Stewart Avenue north to Bridge Street and 1st Avenue west to 17th Avenue. The Westies group meets the 2nd Wednesday of every month at 6:00 pm at the Labor Temple, 318 S. 3rd Avenue. A contact for this group is Debra Ryan at 715-803-4909.

The **East Towne Neighborhood Group** is bounded by Forest Street north to Franklin Street and N.
6th Street east to 13th Street. East Towne Neighborhood Group meets the 2nd Monday of the month at 5:30 pm at the Neighbor's Place at 724 Scott Street. A contact for this group is Amie Leanoff 715-297-2963.

The **Forest Park Neighborhood** is bounded by Sylvan Street to Winton Street and 6th Street to 13th Street. The Forest Park Neighborhood meets the 3rd Tuesday of every month at 6:30 PM at the Forest Park Village. The contact for this group is Marie Schmidt 715-845-9559 or Dick Rayborn 715-845-2665.

The **SouthEast Area Neighborhood** Group is bounded by Sturgeon Eddy Road and Lakeview Drive to Grand Avenue and the lake. The SouthEast Area Neighborhood Group meets on the 3rd Monday of every month at 6:30 PM at the Wausau Municipal Airport. A contact for this group is Sue Nowak 715-845-7674 or sue. nowak3@gmail.com

The Athletic Park Neighborhood Group is bounded by Franklin Street and East Bridge Street to North 5th Street and North 10th Street. The Athletic Park Neighborhood Group meets the 1st Monday of every month at 6:30 PM at Peoples State Bank. A contact for this group is Jaci Kell 715-847-4105 or Doug Diny 715-803-5040.

The **Riverview Neighborhood Association** is bounded by Jim
Moore Creek (on the south), the
Wisconsin River to the west and the
Wausau City limits to the east and
north. They meet the 3rd Thursday
of the month at 6:30 p.m. at Good
Shepherd Lutheran Church, 930
Edgewood Road. A contact for this
group is Carlos Etchepareborda 715574-5135.

The **Northwest Neighborhood Group** is bounded by the East side of Merrill Ave to Campus Drive on the north, Wisc. River on the east and Knox Street on the south. They meet the 1st Monday of the month at 6:30 p.m. at the VFW Building, 212 E. Randolph. A contact for this group is Alderperson Lisa Rasmussen 715-675-4872.



Forestry Department News

Boulevard Trees

As spring is upon us, many of you are venturing outside to enjoy the fresh air and sunlight this wonderful season has to bring. While in your yard, we ask that you take a break from looking down at the green starting to grow underfoot, and look up at your trees. Spring is a great time to recognize potential problems with trees that may have developed over winter or the previous summer. If you recall, last summer supplied us with several different wind events that damaged many boulevard and private trees. While our urban forestry staff has worked diligently to address known concerns, things invariably get missed, and this is your opportunity to provide us with any information you may have to help us take care of the trees in your boulevard.

A few of the tree issues that can be seen in spring are open seams/cracks, broken/hanging branches, and dead branches. Cracks that develop between main branch unions are of primary concern as these indicate a potential area for failure. If you recognize any issue in one of the boulevard trees please contact the Wausau/Marathon County Parks, Recreation & Forestry Department at: (715) 261-1550 or on our website at www.co.marathon.wi.us/parks.asp

Ash Tree Update

A little background information on Emerald Ash Borer (EAB)... The non-native beetle was discovered in Michigan in 2002. Once EAB established its population, the beetle has greatly expanded its range impacting all ash trees. The closest confirmed infestation was in Rib Mountain in 2017.

In 2016 The City of Wausau adopted a plan to address the ash trees in the boulevard in preparation for the Emerald Ash Borer beetle. Many residents may not be aware of this plan, and how it may impact the trees in the right of way.

The population of ash maintained by the Parks Department has been reduced from 5200 in 2016 to 4600 currently. The plan adopted by the City Council was to remove 30 percent of the ash (poor quality/location) between 2016 and 2023. Additionally, roughly half of the remaining trees are being treated with a botanical insecticide every year.

The intention of the treatment is not to keep the tree alive for its normal life span, but to ensure all ash do not die and become hazardous at the same time. This enables crews to remove trees on a more predictable schedule, and replace trees with more suitable species as they are removed.

It is important to understand that EAB will kill any ash (Fraxinus sp.) that is not treated. While it takes time for the beetle population to build in a tree, once that has happened the tree will die relatively quickly. Due to the physiological makeup of ash wood, the trees rapidly become brittle and weak. Be aware of the species of trees on your property and what this could mean to private trees near structures or high use areas.

Any resident that has questions/concerns, or is interested in having an ash in their boulevard removed is encouraged to contact the Park Department at (715) 261-1577.

Additional information regarding ash and other tree related topics visit our website at http://www.co.marathon.wi.us/ and search Urban Forestry.





CITY OF WAUSAU

407 Grant Street Wausau, WI 54403

PRSRT STD U.S. POSTAGE **PAID** Permit No. 600 Wausau, WI

ECRWSS

POSTAL PATRON

Mavor

Katie Rosenberg 1706 Emerson St 715-212-3477

City Council Representatives

District 1

Patrick Peckham 1618 Emerson St 715-845-1396



patrick.peckham@ci.wausau.v

District 2

Michael Martens 1228 Arthur St 715-845-4218



michael.martens@ci.wausau.wi.us

District 3

Tom Kilian 133 E Thomas St 715-571-8108

District 4

Tom Neal 916 Hamilton St 715-573-6042 tom.neal@ci.wausau.wi.us



District 5

James Wadinski 1130 Brown St 715-848-3821

District 6

Rebecca McElhaney 3839 Woodland Ridge Rd 715-581-3762



District 7

Lisa Rasmussen 1310 Crescent Dr 715-675-4872 lisa.rasmussen2@ci.wausau.wi.us



Sarah Watson 412 N 5th Ave 715-204-9865

District 9

Dawn Herbst 2809 Springdale Ave 715-842-8347 dawn.herbst@ci.wausau.wi.us



District 10

Louis Larson 904 S 21st Pl 715-574-7699

District 11

Debra Ryan 702 Flm St 715-803-4909

Memorial Day Parade ANGELLED

It is with a heavy heart that we as a committee have decided to *** cancel the Memorial Day Parade and Ceremony. We feel that for the safety of the veterans, their families and the public, cancellation is in their best interest. Please keep all veterans in your prayers during this time and always. Thank you for all your concern during the virus and may you all stay well. Hopefully this will all pass and allow us to form a healthier community.

Paul Missett, 715-842-9554 Wausau Veterans Committee

Attention! Attention!

The City of Wausau is looking for dependable individuals who would like to serve as Election Day Poll Workers. Serving as an Election Day Poll Worker is one of the most rewarding ways to become involved in the election process. High School Students are encouraged to apply and may choose to earn volunteer service hours in lieu of compensation if desired.

Poll workers:

- Receive proper training and are paid for time spent training
- Receive an hourly wage of \$10.30 while working at the polls on Election Day
- Have an opportunity to give back to their community through their service
- Can choose half or full day shifts
- Can choose from a variety of great positions

Many of our current Election Day Poll Workers report how much they enjoy the experience of working at the polls on Election Day! Contact the Clerk's Office at 715-261-6620 with any questions or for additional information. Applications are also available on the City's website at https://www.ci.wausau.wi.us/Services/Elections/ Resources.aspx



Deferment Plans Available

Water Meter Exchanges

Call Diggers Hotline Before You Dig

Private Wells

Important Notice

Spring Watermain Flushing Schedule

New Customer Web Portal

Deferment Plans Available

Wausau Water Works knows that sometimes it can be difficult to come up with the money to make repairs to leaking service lines, replace old lead service lines or abandon old wells. To assist homeowners, we have developed a deferment plan to assist with these types of expenses. The homeowner will need to sign an agreement with Wausau Water Works then the utility will pay the plumber (that the homeowner has hired) for the work that has been performed and defer the cost of repairs to be applied to the property taxes as a special assessment. More information on this deferment program may be obtained by calling 715-261-6530.



Water Meter Exchanges

The Public Service Commission of Wisconsin, which regulates all Wisconsin water utilities, requires that all water meters be tested periodically. Residential and small commercial meters are to be exchanged and tested once every ten (10) years. This testing

ensures that your water usage is correct and represents a fair billing.

You will receive a post card in the mail from Wausau Water Works when it is time to change your water meter with instructions on how to schedule an appointment.

Generally, the meter exchange can be completed within a half hour. Please note that our meter technicians will need to turn off your water to exchange the meter, so it is important that everyone in your family is aware of this temporary outage.

Water meters are generally located in the basement of your home or business. Please keep the area around your meter clear for easy access.

Call Diggers Hotline Before You Dig

Construction projects such as installing decks, fences and tree planting are another sign of spring. Homeowners are reminded to contact Diggers Hotline before you dig by simply dialing 811 from any land line or cell phone. Or, you can place an online request at www.diggershotline.com.

Homeowners are also reminded that they must allow 3 business days (not including the day the request is called in) for all their utilities to be located before they dig, and should plan their projects accordingly. There is no cost to the homeowner to contact Diggers Hotline, who will then inform all utilities with buried

facilities, such as water, sewer, gas and electric utilities, telephone and cable companies of your intentions to dig in a specific area.



Water lines are marked in the street and up to the curb stop (shut off valve) which is typically located in the boulevard area. Water pipes beyond that point and into the house were installed privately and the utility does not have any record of where they are located.

Private Wells

Private water wells in the City of Wausau are required to be inspected, pass a bacteriological water test (to ensure that there is no coliform or e-coli bacteria present), and be permitted. Permits are good for a period of five years. Wells that are not operable or not up to code will be required to be repaired or abandoned. As a private well is a source of cross contamination of our public water system, failure to obtain a permit or to abandon a faulty well could result in disconnection of your water service and/or fines.

The Wisconsin DNR offers income dependent grants which could help cover the cost of abandonment. Wausau Water Works also offers a deferment plan to assist in the cost of well abandonment. If you have a private well or would like more information on well abandonment or the grant or deferment programs please contact our office at 715-261-7265. Home owners are responsible for the inspection and sampling costs. Current cost for a 5 year well permit is \$100.00.

To make the permitting process more efficient, all new permits will have an issue date of January 1 and expiration date of December 31st. Once you have completed the renewal paperwork and submitted it to Wausau Water Works you will receive your new permit in the mail.

IMPORTANT NOTICE Wipes & Personal Hygiene Products Clog Sewer Lines!

Many household products are labeled and marketed as **DISPOSABLE** and/ or **FLUSHABLE**; many baby and adult personal hygiene products, along with household wipes and cleaning towelletes are labeled both disposable and flushable. While these products may be marketed as a convenience item in this way, the truth is that these types of items have the ability to clog and stop up not only the sewer line on your property, but also can cause blockage and service problems in the public sewer system and pump stations.

Unlike toilet paper, these products <u>DO NOT</u> break down once they are flushed. They can cause blockages in your on-site sewer, **especially older pipelines that may have greases, roots, or other obstructions already existing**. A repair of the on-site sewer line can leave the home owner or business owner with a **very costly sewer repair**.

On a larger scale, when these products make their way into the public sewer system they collect together, causing very large obstructions and clogs in the main collector lines and get tangled in pump stations requiring repair or replacement of equipment.

What We All Can Do To Help...

The following items should **NEVER** be flushed into the sewer system:

Disinfecting/surface wipes	Mop or "Swiffer" type refills					
Baby wipes	Paper towels					
Jewelry wipes	Pet care wipes					
Cosmetic wipes	First Aid wipes					
Disposable diapers or	Bio-pads (nursing home, home					
diaper liners	health care, etc.)					
Cotton swabs	Feminine hygiene products					
Toilet cleaning pads	ANY Moist type towelettes					
ANY CONSUMER ITEM THAT IS NOT TOILET PAPER!						

Every home and business has a sewer connection to the public sewer system. This connection runs from the home or business to the sewer main where it is connected to the public sewer system. This on-site sewer line is the responsibility of the home or business owner to keep clear so there are no back-ups of wastewater into the home or business. Save yourself and your Sewer Utility from costly repairs and/or replacement bills. **Do not flush the listed items**; place them in the trash, not the toilet.

Spring Hydrant Flushing Begins May 11th

Avoid water use during the scheduled flush, especially for laundry purposes. It is particularly important to **NOT** use bleach in your laundry as it may stain your clothing. It is also suggested that you bypass water softeners during this time. Please also be aware that some homeowners may experience very low pressure during the flushing process.

Wausau Water Works anticipates the flushing to last about two weeks depending on emergencies or weather related delays. The progress may lead to flushing more than one zone per day. To work more efficiently the Wausau Water Works Department will completely flush the West Side before moving to the East side. **Please note some zone numbers have changed.**

FLUSHING SCHEDULE

West Side

Zone 1 - West Wausau Avenue north to City limits.

Zone 2 - Wausau Avenue south to Bridge Street and Pinecrest area to Stettin Drive, west to 48th Avenue and north to Hilltop Avenue.

Zone 3 - Bridge Street south to Sherman Street.

Zone 4 - Rosecrans Street south to City limits.

Zone 4B - high pressure zone by 28th Avenue Reservoir, Highway U.

Zone 5 - 56th Avenue west to City limits.

East Side

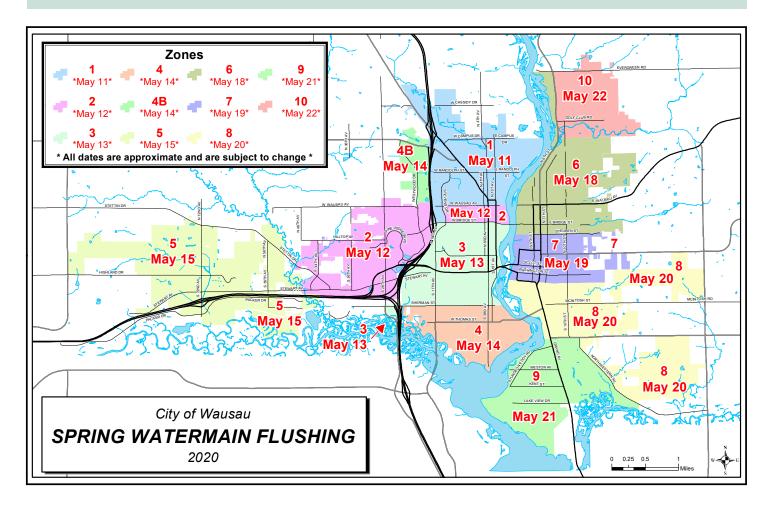
Zone 6 - Steuben Street north to Sylvan Street; 6th Street to City limits (Evergreen Road), Riverview Court and Riverview Drive.

Zone 7 - Hamilton Street south to Forest Street.

Zone 8 – Kickbusch Street south to Town Line Road and Northwestern Avenue.

Zone 9 - Town Line Road south to City limits.

Zone 10 - Riverview area.



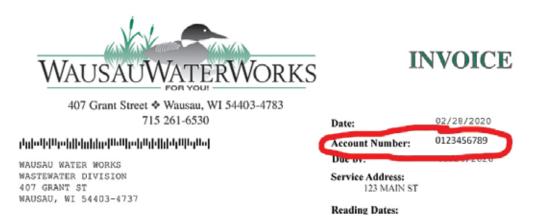
New Customer Web Portal

Wausau Water Works has been working hard behind the scenes to upgrade to a brand new billing system. We are dedicated to seeking ways to improve your experience as a customer. Please register for our new customer portal to take advantage of the new features we have to offer.

The customer portal will let you view your current bill, make a payment online, see your payment and usage history, set up auto pay and many other things. To navigate to the portal, follow the customer portal link from the Wausau Water Works home page.



To create a user name and password you will need the account number, which can be found in the upper right hand of your utility bill.



If you have multiple accounts you can link them to your username for quick access. At this time the email option for electronic notifications is not available but will be coming in the future.

Please call us with any questions at 715-261-6530.